

Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Findlay District 1**

Annual Goals for Year - **2008**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



-----START OF YEAR-----}{-----END OF YEAR-----}

| Goal Strategic Plan | Objective (Short Term Goal) | Strategy(ies) | Performance Measures | Outcome(s) | Supporting Comments |
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| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal 1 Based on the 3-year average, meet or better the established district ceiling of 148 fatalities in 2008. | Strategy 1 Utilize district units effectively to combat traffic problems in the Toledo Metro Area. | Measure 1 A minimum of two weeks per quarter will be dedicated to concentrated enforcement efforts within the Toledo Metro Area. | Outcome 1 The Findlay District recorded 115 traffic fatalities in 2008. | Add'l comments 1 Units from every post and section within the Findlay District were utilized during concentrated enforcement efforts within the Toledo Metro area, resulting in a 35% reduction in the number of people killed in traffic crashes in Lucas County. |
| | | Strategy 2 Hold the line on motorcycle related crashes even as the number of registered motorcycles and miles traveled increase. | Measure 2 Monitor crash trends involving motorcycles. | Outcome 2 MC fatalities reduced by 54% from 2007. | Add' comments 2 Toledo P.D. and P-48 units conducted a joint MC tactical squad on the Anthony-Wayne Trail in the City of Toledo. Wood County S.O. and P-87 units conducted joint MC enforcement effort on SR-65. |
| | | Strategy 3 Utilize the low-manpower OVI checkpoint strategy and joint efforts between posts and other agencies. | Measure 3 District personnel will participate in at least 15 OVI checkpoints with no fewer than 7 in the Toledo Metro area. | Outcome 3 District units participated in 21 low manpwer OVI Checkpoints throughout the district. These units, along with other district specialty units assisted the local post by manning these checkpoints, freeing up local post officers for other enforcement operations. | |

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| | | <p>Strategy 4</p> <p>Organize joint post and local agency tactical squads targeting seat belt violations.</p> | <p>Measure 4</p> <p>Quarterly seat belt surveys in each county of the district to determine voluntary compliance.</p> <p>Monitor seat belt compliance in the fatal crash picture.</p> | <p>Outcome 4</p> <p>Safety belt surveys revealed a voluntary compliance rates of 88%.</p> <p>Safety belts were available but not in use in 53% of applicable crashes.</p> | |
| | <p>Goal 2</p> <p>Increase criminal patrol efforts in the Findlay District.</p> | <p>Strategy 1</p> <p>Provide units with the most up-to-date information available to direct them to areas that will increase their opportunities in this program.</p> | <p>Measure 1</p> <p>Increase the number of criminal investigations over 2007 totals .</p> | <p>Outcome 1</p> <p>Criminal investigations declined 50% from 2007 totals.</p> | <p>Add'l comments 1</p> <p>Case recap procedures changed dramitically with the advent of the 24/7 Initiative.</p> |
| | <p>Goal 3</p> <p>Increase the time available to district sergeants for patrol and first line supervision.</p> | <p>Strategy 1</p> <p>Implementation of the real time accountability module of the 24/7 Initiative and to streamline the administrative functions at the posts.</p> | <p>Measure 1</p> <p>Supervisors will spend a minimum of 40% of their time on patrol, riding with subordinates or providing quality first-line supervision.</p> | <p>Post sergeants in District One spent beteen 20 and 39% of their time on the road, providing leadership and first line supervision.</p> <p>Road Supervision hours claimed by post sergeants increased by 60% in 2008.</p> | |

Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Bucyrus District 2**

Annual Goals for Year - **2008**



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| Goal Strategic Plan | Objective (Short Term Goal) | Strategy(ies) | Performance Measures | Outcome(s) | Supporting Comments |
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| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal 1 Achieve the District Two fatal ceiling of 82. | Strategy 1 Operational meetings designed to prioritize the deployment of district resources. | Measure 1 Total number of people killed as a result of traffic crashes. | Outcome 1 Yes | Add'l comments 1 Total number of people killed as a result of traffic crashes - 74 |
| | Goal 2 Effective administrative operations. | Strategy 1 Quarterly audits of posts and sections. | Measure 1 No areas out of compliance during annual inspection. | Outcome 1 No | Add'l comments 1 Posts and sections in District Two had a total of 3 areas out of compliance. |
| | Goal 3 Effective response to critical incidents. | Officer Survival Training and Advanced Trooper Training. | Develop and conduct training for all uniform officers. | Yes | Civil Disturbance Training reformed to focus on officer survival to include night firing. Advanced Trooper Training conducted on a college campus to include active shooter, manhunt, and riot formation exercises. |
| | Goal 4 Create / maintain an ethical environment that encourages a strong work ethic. | Emphasize district priorities of: Public Service, Crash Reduction, and Criminal Patrol. Recognition of employees meeting expectations. Training, direction, and progressive discipline for those who fail to meet expectations. | Intangible but critical to achievement of all goals. | Ongoing | Outreach efforts with NAACP resulting in "Bridging the Gap" program. Creation of Sergeant's Leadership Award to emphasize the need for first-line leadership. Creation of a productivity measurement system to establish clear expectations and accountability. |
| | Goal 5 Consolidation of Dispatching Operations. | Effectively address issues relating to personnel, operations, and facilities to allow for consolidation of dispatching services. | Completion of dispatch centers in Mansfield, Sandusky, and Bucyrus. | Yes | Three centers are operational. |

Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Massillon District 3**

Annual Goals for Year - **2008**



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| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal 1 Reduce fatalities within the District from three year average of 149. | Strategy 1 Focus and direct post efforts through monthly LifeStat meetings. | Measure 1 Number of traffic deaths in District during 2008. | Outcome 1 District Three reached the 2008 goal. 2008 District goal for fatalities was 145. As of 01/12/09 the reported fatal number for 2008 is 132. | Add'l comments 1 Four counties met the 2008 goal, (Stark, Summit, Wayne and Holmes), three did not, (Medina, Ashland, and Lorain). |
| | Goal 2 Decrease urban fatalities within the District. | Strategy 1 Utilize local traffic blitzes and Triads with urban agencies to target high crash areas. | Measure 1 Number of urban fatalities in 2008. | Outcome 1 District Three reached the 2008 goal. 41 urban fatalities occurred in D-3 in 2008. 70 occurred in 2007. | Add'l comments 1 District units worked in concert with Canton, Akron, Lorain, and Wooster on multiple urban enforcement initiatives. Fatalities in both Akron and Canton showed a significant decline in 2008. |
| | Goal 3 Effective Post Administration Annual post inspection results not to exceed an average of one non-compliance finding per facility. | Quarterly post audits and continued sergeant training. | Non-compliance findings during 2008 District Inspection. | District Three reached the 2008 goal. The 2008 annual inspection was completed in July. There were a total of four out-of-compliance issues District-wide with no more than one per post or section. | The Elyria and Canton posts had no areas of inspection out of compliance. Ashland, Wooster, Medina, and LCS had one item each out of compliance. |

Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Warren District 4**

Annual Goals for Year - **2008**



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| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal 1 Reduce fatal crashes by 5% of 2007 deaths in order to attain our districtwide goal of 133 deaths or less | Strategy 1 Primary focus on OVI and safety belt violations. | Measure 1 The number of fatal crashes and deaths | Outcome 1 There were 107 fatal crashes with 113 persons killed in 2008 in District Four. This represents a 19% reduction in fatal crashes and a 20% reduction in persons killed when compared to 2007. | Add'l comments 1 |
| | Goal 2 Increase sergeants overall patrol and road supervision time to a cumulative 30% of their overall time | Strategy 1 Sergeants are expected to spend more time on the road mentoring and assisting troopers on their shift Sergeants are expected to work the road when they're not assisting troopers or handling administrative duties | Measure 1 Cumulative percent of sergeants patrol and road supervision time | Outcome 1 The sergeants in District Four had a cumulative percentage of patrol and supervisor road time of 28% for 2008. | Add'l comments 1 |
| | Goal 3 Develop subordinates and prepare them for advancement to the next rank | Mentoring of subordinates through direct interaction Review subordinates work product and suggest methods for improvement where applicable | The number of uniformed officers who become or remain eligible for promotion | District Four had four uniformed officers promoted during 2008. Seven new officers became eligible for promotion, bringing the current number of officers eligible for promotion to 17. This is a net increase of 3 officers eligible for promotion compared to 2007. | |

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| | <p>Goal 4</p> <p>A 10% increase in number of criminal patrol arrests and Blue Max apprehensions</p> | <p>Provide criminal patrol training to all troopers and sergeants</p> <p>Formulate and implement plans for criminal patrol tactical squads at the post and district level</p> <p>Provide specialized training to officers interested in auto larceny through the division's 80 day investigators program</p> | <p>The number of criminal patrol and Blue Max apprehension points and award winners</p> | <p>District Four had 198 Criminal Patrol points and 51 Blue Max apprehensions during 2008. This represents reductions of 15% and 12% respectively when compared to 2007. District Four had 2 ACE and 12 Criminal Patrol award winners for 2008. There were 4 ACES and 14 Criminal Patrol award winners in 2007.</p> | |
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Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Piqua District 5**

Annual Goals for Year - **2008**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



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| Goal Strategic Plan | Objective (Short Term Goal) | Strategy(ies) | Performance Measures | Outcome(s) | Supporting Comments |
|---|--|--|---|--|--|
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal 1 D-5 will concentrate all 24/7 efforts in the area of enforcement and education contacts to achieve this goal | Strategy 1 All public relations programs and enforcement purpose contacts will be directed towards reducing crashes in our area | Measure 1 Overall reduction of rural / urban fatalities in our eleven county area. | Outcome 1 The previous 3-year average for D-5 was 162 traffic fatalities. In 2008, the district had 128 traffic fatalities. The 2008 district goal and District 24/7 # was 158. We exceeded our 24/7 Goal; fatal crashes were down 21% from our previous 3-year average. In 2008, there were 94 rural and 34 urban fatalities. In 2007, the district experienced 101 rural crashes and 53 urban fatalities. | Add'l comments 1 Supervisors will continue to monitor and implement shift and site specific fatal crash reduction efforts. Supervisors are directed to strategically utilize recourses, overtime enforcement programs, metro initiatives, educational and media contacts to reduce fatal crashes. |
| | Goal 2 Reduction of youthful driver fatalities. | Strategy 1 Create educational and enforcement based youthful driver programs to promote safe driving. | Measure 1 Crash statistics. | Outcome 1 In 2008, district personnel initiated 122,309 traffic stops. Total traffic stops were down - 5% in 2008; however the district has 8 less troopers than in 2007. Enforcement stops were 53,230 down -8% from 2007 (57,872). However, 43% of all traffic stops were enforcement which exceed the 40% district goal. District wide 24% of all enforcement contacts were safety belts. Commercial activity constituted 16% of all enforcement contacts. OVI activity increased 5% with 2,431 arrests compared to 2,309 arrests in 2007. | Add'l comments 1 A review of fatal crash records in 2005 revealed 17% of all rural traffic fatalities involved victims age 17 and under. In 2006, 9% of all traffic fatalities were victims age 17 and under. In 2007, 5% of all traffic fatalities were 17 & under. In 2008, 5% of all fatalities were 17 & under. The following programs were successful at keeping youthful fatalities low - Post 12 – “Every 15 Minutes” – high school program. P-57 – conducted a variety of youth related educational details. Including educational programs at the US Air Show and within Dayton City Schools. |
| | Goal 3 Effective 24/7 efforts in education and visibility of uniformed patrols to the six resident counties of D-5. | Each post will create a program to transfer their visible coverage of their assigned resident county | Overall effectiveness in resident county coverage | Posts in the Piqua district achieved the following resident county averages: Mercer - 16.5, Preble 23, Darke 13, Shelby 17.7, Logan 13.6, Champaign 17.8. Resident county coverage for 2008 was -5% when compared to 2007 totals. Posts effectively allocated their resources to resident county to reduce the number crashes occurring and provide proactive professional police service to the citizens of resident counties. | Post patrol hours in resident counties were also supplemented by district specialty units in 2008. |

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| | | | | In 2008, 36,973 hours were devoted to resident counties as compared to 38,777 hours in 2007. | |
| | Goal 4 Identify and apprehend OVI's, aggressive driving violations and criminals. | Initiate post & District tactical squads to apprehend OVI's, aggressive drivers and criminals. | OVI ,Aggressive driver arrests, Blue Max and Criminal Patrol Apprehensions | In 2008, the District's OVI arrests were 2,431, which increased 5% from 2,309 arrests in 2007. Aggressive driving in 2008 decreased -12% to 13,6085 arrests when compared to 15,476 arrests in 2007. The Piqua District will continue to be vigilant in OVI and Aggressive Enforcement in 2009. District Coordinated effective low manpower checkpoints and tactical squads in 2008. In 2008, alcohol involvements in fatal crashes revealed 25% rural involvement and 21% urban involvement. | OVI Tactical squads and OVI checkpoints raised the awareness levels pertaining to OVI drivers. In 2008, the Dayton Post with 887 OVI arrests and the Springfield Post with 491 arrests were the district leaders in OVI enforcement. In 2008, 8 OVI checkpoints were conducted and netted 40 OVI arrests. In addition district staff coordinated 24 OVI saturation patrols that resulted in another 64 OVI arrests. |
| | Goal 5 Using CAD Data/Maps Identify high crash locations and concentrate efforts in those areas to reduce crashes. | All D-5 posts will identify high crash locations in their areas. Post and shift specific programs will be developed to reduce crashes in these areas. | Creative and innovative programs developed to reduce overall crashes in the district. | In 2008, Several innovative initiatives were implemented to specifically target crash causing violations. Piqua District investigated 2% more traffic crashes from the previous year. In 2008, investigated crashes were 5,525 compared to 5,406 in 2007. | District personnel use local data bases and LINC'S to compile data on all types of crashes. The information is used to identify the peak days, hours, roadway and causative factors and discussed during quarterly QRA's with the district staff. |
| | Goal 6 Increase voluntary safety belt compliance | Enforcement and public contacts will be directed towards safety belt usage | Overall increase in voluntary safety belt usage within the district. | In 2008, 12,729 safety belt citations were issued by the district personnel. The district average revealed 24% of all enforcement contacts involved seatbelt enforcement. Several educational programs were conducted throughout the district to increase the voluntary safety belt use rate. In 2008 several posts conducted simple but effective belt surveys to ascertain a more accurate voluntary safety belt usage rate for better analysis and targeted enforcement. In 2008, fatal crash reports reveal 41% of rural fatalities not belted and 47% urban. In 2008, safety belt enforcement comparisons reveal a -16% decrease when compared to 15,128 in 2007. The percentage of patrol hours has increased 6%, 2008 - 83,683 & 2007 - 78,884. | Unfortunately, 41% of rural fatal crashes and 47% of urban fatal crashes involve unbelted victims. |
| | Goal 7 Improve Vehicle Safety through professional public contacts | All D-5 posts will implement motor vehicle inspections (MVI's) on a regular basis using the MVI team. | All D-5 posts will implement motor vehicle inspections (MVI's) on a regular basis. | District personnel issued 17,165 motor vehicle defects. In 2007, 17,553 defects were issued. | MVI and defect contacts will be scheduled and continued to be used as an educational/enforcement tool. |

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| | Goal 8 Real Time Accountability | All D-5 personnel will reduce time spent on redundant reporting systems. | All D-5 posts/sections will implement simple but effective audit steps to verify compliance and monitor patrol hours. | In 2008, the district's patrol hours were 83,683 up 6% from 2007 levels of 78,884. During District QRA inspections effective audit steps for CAD, payroll and RIMS reports were reviewed to insure accurate reporting and eliminate redundant/duplicate reporting. | A review of CAD audits from GHQ Strategic Services has revealed compliance to policy. |
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Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Columbus District 6**

Annual Goals for Year - **2008**



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| <p>(Primary Operational Goal)</p> <p>10% Traffic Fatality Reduction in Ohio by 2011</p> | <p>Goal 1 District Six Posts will strive to reduce their respective 2008 fatality starting number (their three year average fatality number) by one fatality each, thus achieving a reduction of six (6) fatalities District wide.</p> | <p>Strategy 1 Identify, evaluate and monitor fatal and injury crash trends using LINCS information and other resources.</p> <p>Strategy 2 Target crash-contributing violations through education initiatives, high visibility, directed daily patrols, and special enforcement programs.</p> <p>Strategy 3 Identify contributing roadway engineering factors and recommend corrective measures.</p> | <p>Measure 1 The total number of fatalities resulting from urban and rural traffic crashes in the district.</p> | <p>Outcome 1 In 2009 the Columbus District was able to realize a traffic fatality reduction through the three various strategies implemented in January of 2008. The three year fatal crash average for the Columbus District is 188 fatalities. In 2008 the District investigated 181 fatal crashes. There were approximately 89 fatalities that occurred in Franklin county, with the majority of the crashes being urban fatals. Franklin County fatal crash goal was 77 fatalities, however we were not able to meet that goal by realizing a double digit number of people killed in the urban area alone.</p> | <p>Add'l comments 1 Even though the urban area fatalities increased, the district as a whole was successful in achieving reduction for 2008 as it relates to the three year average.</p> <p>More urban initiatives will be explored and implemented in 2009 to address some increases encountered in 2008.</p> |
| | <p>Goal 2 Personnel will continue to educate the public on the necessity of safety belt usage and strictly enforce occupant restraint laws to achieve a heightened voluntary compliance rate.</p> | <p>Strategy 1 Education of the public through speech details and the media, with a focus toward groups showing the greatest need and lowest compliance.</p> <p>Strategy 2 Focused, zero tolerance safety belt enforcement</p> | <p>Measure 1 Compliance surveys for Central Ohio, as well as compliance as determined by local surveys.</p> <p>Measure 2 Usage rates in crashes.</p> <p>Measure 3 Total safety belt enforcement functional activity.</p> | <p>Outcome 1 The Columbus District seen subtle increases over the nine counties in safety belt usage voluntary compliance. There was a 5% voluntary compliance rate increase from 2007 through 2008.</p> <p>The district had a 12% safety belt enforcement increase from 2007-2008. A heighten awareness in this area was realized in a majority of the post areas that sen a reduction in crashes involving people not belted.</p> | <p>Add'l comments 1 In 2009 the focus will extend to every county and post within the district to have a more aggressive approach to education and enforcement in safety belt usage and compliance through stict enforcment.</p> |

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| | <p>Goal 3 Troopers will continue to diligently detect and apprehend impaired motorists with our goal being to reduce the number of alcohol-related crashes.</p> | <p>Strategy 1 Daily aggressive enforcement of OVI laws.</p> <p>Strategy 2 Area specific special enforcement programs.</p> <p>Strategy 3 Participation in multi-agency checkpoints and innovative local initiatives.</p> | <p>Measure 1 The alcohol involvement rate in crashes.</p> <p>Measure 2 OVI enforcement functional activity.</p> | <p>In 2008 there were 28% of the fatalities throughout the district that involved alcohol. Enforcement for the same period of time showed only a 1% increase in OVI enforcement activity.</p> | <p>The Columbus District will make a stronger and more aggressive commitment to education and enforcement of OVI activity in 2009. During the year the post did not participate in any self initiated OVI Checkpoints. Several posts did not show consistency in OVI functional activity. Post Commanders will be challenged to look at their past strategies and become more resourceful in addressing the district OVI issue, by attempting to realize a more balanced overall involvement with the overall enforcement picture.</p> |
| | <p>Goal 4 Target identified crash-causing driver behaviors and high crash experience roadways, corridors, and areas. Target, as well, roadways and areas within our jurisdiction determined to be plagued with criminal activity.</p> | <p>Strategy 1 Utilize PSIs, PBIs and other initiatives based on LINCOS data and other information to address these problematic crash sites and driver behaviors. Employ multi-agency initiatives when possible and appropriate.</p> <p>Strategy 2 Using location-based CAD information and other resources and intelligence, employ local and multi-agency criminal patrol initiatives.</p> | <p>Measure 1 Effective reduction of crash frequency and/or severity on targeted roadways/areas.</p> <p>Measure 2 Overall observations of driver behaviors and contributing factors of crashes.</p> <p>Measure 3 Criminal activity enforcement successes and any trends resulting from criminal patrol initiatives.</p> | <p>The targeted driving behaviors and factors continue to be consistent from the previous year throughout 2008. However, the district achieved great success in the area of criminal patrol involvement. Criminal Patrol cases in the district realized a 60% increase from 2007 to 2008. We had a 43% increase in award winners in the criminal patrol apprehension area as the district enjoyed great success in identifying corridors of drug activity. Mt. Gilead Post Trooper Neil Laughlin became the state criminal patrol award winner.</p> | <p>In 2009 the district hopes to see continued success. We are in the process of adding two criminal patrol K-9 units to the district to assist in aggressively impacting identified trends in this area.</p> |
| | <p>Goal 5 Troopers will strive to dedicate 50% of their time to patrol; supervisors will strive to spend 20% of their total time on the road patrolling or directly supervising troopers.</p> | <p>Strategy 1 Effectively utilize CAD data and other technology advancements to reduce redundant and time-consuming administrative tasks.</p> <p>Strategy 2 Innovatively reduce on-post time, thereby maximizing pro-active patrol time for troopers and direct supervision time for sergeants.</p> | <p>Measure 1 Overall available pro-active patrol time for troopers and its percentage to total hours worked.</p> <p>Measure 2 Hours of direct supervision/road patrol time for sergeants and the percentage to total hours worked by supervisors.</p> | <p>The Columbus District achieved its goal of 50% dedicated patrol hours by troopers, however we were slightly under the projected goal of 20% supervisory road time. The continued pursuit of achieving this desired goal will increase the functional activity output by officers and assist in achieving greater quality of work through direct involvement and supervision.</p> | <p>Post Commanders will be tasked with creating their own goal for supervisory road time that is conducive to the needs of the post area. However, the goals will be communicated and reported to DHQ to ensure compliance to self-assessed goals and strategies.</p> |

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| | <p>Goal 6 Uniform members and professional staff will work in a cooperative fashion with public safety agencies and community partners within the District.</p> | <p>Strategy 1 Continue our multi-agency participation in endeavors that are geared toward heighened public safety, to include the metro initiative in Franklin County, criminal patrol efforts, and other rural and urban local and post-level programs.</p> | <p>Measure 1 Level and degree of involvement in worthwhile, specific initiatives directed at reducing traffic fatalities and increasing overall public safety with respect to criminal activity that is within our powers and duties to control.</p> | <p>Post in District Six completed numerous partners for safety initiatives that involved outside agencies. Often times post were reluctant to report on the programs due to their level of involvement in the various programs. The impact of the districts involvement will increase in 2009 to take on the challenge of reducing the urban crash fatality trend.</p> | <p>A concentrated effort will be initiated to focus on Franklin County Law Enforcment Partners to combine resources and impact the total crash picture for the district.</p> |

Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Cambridge District 7**

Annual Goals for Year - **2008**



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| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal 1 Reduce or maintain rural/urban traffic fatalities to no more than 79 in District Seven for the year 2008 | Strategy 1 Utilize education and enforcement to target crash causing violations and behaviors in order to prevent and address fatal crash problems. Utilize high visibility patrols, special enforcement programs (tac squads, FOT, PSI/PBI, ect) and CEC speciality positions (LLI, MCEI, ect.) to reduce fatal crashes | Measure 1 Fatal crashes Special enforcement Educational efforts Special programs | Outcome 1 The final fatality total for District Seven was 81 for 2008. | Add'l comments 1 This increase was partly due to a significant increase in motorcycle fatalities as compared to 2007. Posts utilized high visibility patrols and special programs focusing on area specific crash causing violations. Educational efforts were utilized in local schools and driver education programs. Due to our education and enforcement efforts, we handled 10.9% less crashes in 2008 as compared to 2007. |
| | Goal 2 Reduce speed related crashes in District Seven by 3% | Strategy 1 Aggressively target speeding violations, utilizing the media, educational programs, tactical squads, regular patrol and overtime patrols | Measure 1 Crash statistics Enforcement statistics Educational efforts | Outcome 1 District Seven observed a 17% increase in speed related crashes in 2008. | Add'l comments 1 District Seven has combated this crash causing factor through strict enforcement. This is reflected by our increase of enforcement contacts and decrease in the number of crashes. |
| | Goal 3 Reduce the number of alcohol related crashes in District Seven by 3%. | Strategy 1 Each post in District Seven will conduct at least one OVI checkpoint Each post will conduct targeted enforcement patrols | Measure 1 Number of OVI checkpoints OVI arrests Alcohol related crashes | District Seven observed an 18% increase in alcohol related crashes. | In 2008 there were eight OVI Checkpoints that were conducted throughout the District. Federal Overtime and State OVI Funds were utilized in Post localized TAC Squads to increase visibility and remove impaired drivers. 2008 showed a 17% decrease in alcohol related fatality crashes as compared to 2007. |

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| | <p>Goal 4</p> <p>Increase safetybelt compliance in order to reduce fatal traffic crashes.</p> | <p>Strategy 1</p> <p>Educate public</p> <p>Safety belt enforcement programs</p> <p>Use media to advocate message</p> | <p>Measure 1</p> <p>Safety belt surveys</p> <p>Number of public contacts</p> <p>Number of special programs</p> <p>Number of media contacts</p> | <p>There was a 3% increase in voluntary safety belt compliance in 2008.</p> | <p>Safety belt surveys were conducted in the first and third quarters throughout District Seven. A 3% increase in voluntary compliance was observed.</p> <p>In 2008 there was a 10% increase in occupants that were involved in fatal crashes that were wearing their safety belts.</p> <p>District Seven was able to maintain the same number of safety belt enforcement contacts in 2008 as there were in 2007.</p> |
| | <p>Goal 5</p> <p>Reduce fatal crashes involving motorcycles and all-terrain vehicles.</p> | <p>Strategy 1</p> <p>Provide educational programs and information to appropriate individuals through contacts with organizations, clubs and dealerships. Strict enforcement of the helmet law when applicable</p> | <p>Measure 1</p> <p>Fatal crashes</p> <p>Enforcement statistics</p> <p>Educational efforts</p> | <p>IN 2007 there were 9 motorcycle and 5 ATV fatality crashes. In 2008 there were 24 motorcycle and 1 ATV fatality crashes.</p> | <p>Due to the increasing cost of gasoline, motorists in District Seven moved to operating motorcycles for a cost saving measure. Due to this fact there were significantly more motorcycles on the roadways. District Seven moved to education efforts to combat this problem. Officers spoke at local dealerships throughout the District as well as being present at Driver Exam Stations on Motorcycle Testing Dates to answer questions and speak about motorcycle safety. There were several PSA on local radio and television stations that were initiated by Post Commanders.</p> |
| | <p>Goal 6</p> <p>Promote increased participation in criminal patrol in District Seven.</p> | <p>Strategy 1</p> <p>District temporary criminal patrol teams</p> <p>Post tact squads</p> <p>Training</p> | <p>Measure 1</p> <p>Number of programs</p> <p>Enforcement statistics</p> <p>Number of training opportunities.</p> | <p>In 2007 there were 205 Criminal Patrol Points and 43 Blue Max Points in District Seven. In 2008 the number declined to 155 Criminal Patrol Points and 32 Blue Max Points.</p> | <p>In 2007, District Seven Personnel participated in Criminal Patrol Blitzes, and there were no Criminal Patrol Blitzes conducted in 2008.</p> <p>Officers from across the District were utilized on a temporary basis to supplement the Criminal Patrol Team throughout 2008.</p> <p>Changes in policy and the way that we began to report cases at the close of 2007 has created an issue in comparing the number of criminal cases between the two years. Due to this, 2008 will become the baseline measure for future success.</p> |

Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Wilmington District 8**

Annual Goals for Year - **2008**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



-----START OF YEAR-----}{-----END OF YEAR-----}

| Goal Strategic Plan | Objective (Short Term Goal) | Strategy(ies) | Performance Measures | Outcome(s) | Supporting Comments |
|---|--|--|--|--|--|
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal 1 Reduce annual traffic fatalities to reach the District Goal of 170 deaths. | Strategy 1 Identify crash causes and problem areas and direct increased enforcement and education toward those areas and violations. | Measure 1 Arrests Reduction of crashes | Outcome 1 The District met its 24/7 Initiative Goal experiencing 7 less fatal crashes (154) in 2008 as compared to (161) in 2007 and 6 (3%) fewer deaths, 169 in 2008 compared to 175 in 2007. District wide tact squads and OVI checkpoints were initiated to concentrate on high crash routes and behaviors. | Add'l comments 1 Cincinnati Metro Enforcement: Initiated with Cincinnati PD throughout the year included one 3 day enforcement effort each month and two 2 month initiatives (April and May and October and November) with units working 3 days each week within the City of Cincinnati. Efforts include: 67 actual days worked resulting in 12,318 traffic stops, 8,918 enforcements, 462 OVI arrests, 1,556 safety belt arrests. |
| | Goal 2 Increase individual participation and overall enforcement of OVI, Safety Belt, Commercial, Failure to Yield, and Following Too Close Violations. | Strategy 1 Utilize OVI checkpoints, saturation patrols and shift tact squads to promote aggressive OVI enforcement by all units. Reinforce the District's zero tolerance policy to uniform units, aggressively enforcing the safety belt laws. Promote enforcement and education of crash causing violations during traffic stops. Publicize efforts through the media. | Measure 1 OVI Arrests Special Enforcement Alcohol related crashes Media releases | Outcome 1 Only 25% of fatal crashes were alcohol related OVI Checkpoints: 17 OVI checkpoints have been conducted by District personnel resulting in 11,436 motorists contacted. 69 impaired drivers were removed during the checkpoint and an additional 67 from area saturation patrols in and around the checkpoint location. Each of the checkpoints received media coverage. | Add'l comments 1 OVI Arrests: 8,611 OVI arrests were made by units assigned to the District. The Hamilton Post realized a 75% increase in OVI arrests during 2008, 1,248 compared to 712 in 2007. The Batavia Post initiated a "Fans don't let fans drive drunk," message with the Cincinnati Bengals, and Cincinnati Police Department in an OVI awareness message add that was played during home games. |
| | Goal 3 Utilize crash statistics to specifically target crash causing violations and reduce fatalities within metropolitan areas. | Continue to assign units to high crash routes in and around metropolitan areas. Develop partnerships with other agencies, encouraging their | Interstate hours Special enforcement | Interstate Patrol Hours: The District realized an 11% increase of interstate hours 39,062 in 2008 compared to 35,143 in 2007. Over 3,000 of the additional hours were worked in and around the Cincinnati Metropolitan area. | Commercial Arrests decreased 5% in 2008. During 2008 LCS units worked 15 Commercial Tact Squads with Cincinnati PD in Hamilton County. A Power Point safety presentation was developed and given to 5 area trucking companies in southwest Ohio. |

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| | | involvement in traffic safety. | | TRIAD: 56 enforcement efforts with aviation, Cincinnati Police Department and D8 units, 1,613 traffic stops, 1,570 AGG violations. | There were 23 Commercial involved fatal crashes killing 26 people in 2008 with 9 of the crashes being commercial at fault compared to 11 fatalities with 6 at fault in 2007. |
| | Goal 4 Increase the apprehension of criminals traveling our roadways through increased individualized focus toward Criminal Patrol and Auto Larceny. | Utilize available pin maps and intelligence to assign units in high crime areas that coincide with high crash areas. | Criminal arrests | During 2008, District 8 personnel initiated sixty nine (69) Blue Max apprehensions and Two hundred seventeen (217) Criminal Patrol qualifying cases. In 2007, the District had sixty two (62) Blue Max apprehensions and one hundred ninety eight (198) Criminal Patrol cases. | |

Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Jackson District 9**

Annual Goals for Year - **2008**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



-----START OF YEAR-----}{-----END OF YEAR-----}

| Goal Strategic Plan | Objective (Short Term Goal) | Strategy(ies) | Performance Measures | Outcome(s) | Supporting Comments |
|---|---|---|--|---|---|
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal 1 Reduce the number of persons killed in traffic crashes | Strategy 1 Promote efforts to meet and maintain the 24/7 Initiative goal of 70 through enforcement with a purpose concept. | Measure 1 Meet or below established 24/7 goal of 70 persons killed in District Nine | Outcome 1 70 persons were killed in District 9 and this was the 24/7 goal that was established. | Add'l comments 1 Numerous post and district enforcement efforts were conducted involving joint efforts between Sheriff Offices and local Police Departments. |
| | Goal 2 Reduce the number of alcohol related fatal crashes | Strategy 1 Enforce OVI laws and educate the public to reduce the % of alcohol related fatal crashes from 2007. | Measure 1 Increased OVI enforcement and quality educational details. | Outcome 1 There was a 24% reduction in the number of alcohol related crashes in District 9 compared to 2007. | Add'l comments 1 District conducted 7 OVI Checkpoints in 2008 and utilized over 2,342 hours of overtime to deter OVI offenses. |
| | Goal 3 Reduce the number of non-belted persons killed in traffic crashes | Enforce safety belt laws and educate public to reduce the % on non-belted persons killed in crashes from 2007 | Increased safety belt enforcement and quality educational details. | District 9 had an 8% reduction in the number of unrestrained fatalities compared to 2007. | The Posts held numerous safety belt enforcement programs throughout the year. |
| | Goal 4 Increase % of criminal patrol points earned in the District | Deter the criminal element from using roadways to promote their illegal activity by having 100% participation in the criminal patrol program from Trooper's assigned to District 9. | Increased criminal patrol points earned from 2007. | District 9 had 96% of the uniformed officers make a felony arrest in 2008 as compared to 76% in 2007. 104 of 109 individuals participated in the program. Four Posts attained the 100% goal | Posts held several enforcement details throughout the year to include the Athens Halloween Detail and the Easyrider Biker Rodeo in Ross County |

Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Berea District 10**

Annual Goals for Year - **2008**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



-----START OF YEAR-----}{-----END OF YEAR-----}

| Goal Strategic Plan | Objective (Short Term Goal) | Strategy(ies) | Performance Measures | Outcome(s) | Supporting Comments |
|---|---|--|---|---|--|
| <p>(Primary Operational Goal)</p> <p>Reduce Traffic fatalities to 1.0 person killed per 100M VMT by 2008</p> | <p>Goal 1</p> <p>Reduce annual traffic crash fatalities on the Ohio Turnpike</p> | <p>Strategy 1</p> <p>Identify and target problem areas and behaviors; Concentrate enforcement efforts and increase visibility; Public education utilizing materials and resources related to aggressive and defensive driving.</p> | <p>Measure 1</p> <p>Fatal crashes; Enforcement statistics</p> | <p>Outcome 1</p> <p>In 2007, District Ten experienced 11 fatal crashes with 15 people killed.</p> <p>In 2008 District Ten experienced 4 fatal crashes with 6 people killed.</p> <p>Through November 2008, persons killed per 100M VMT is .3. The Fatal Crash Ratio in the same period in 2007 is .4. The number of vehicles using the Ohio Turnpike has declined 3% since the same period in 2007 (1,447,000 vehicles).</p> | <p>Add'l comments 1</p> <p>The one fatal crash in Milan's area involved a semi driver's 2 unbelted children who were in the sleeper berth. This single crash accounted for half of District 10's fatalities.</p> <p>Total stops per hour for 2008 stands at 1.90 Stops per hour in 2007 were 2.06 for the District.</p> <p>District Ten Staff provided safety messages and wrote articles for the Ohio Turnpike monthly newsletter that is distributed to nearly 1,000 employees.</p> <p>District Ten recognizes distinct achievement in operational objectives set by the District that include commercial enforcement, Following Too Close Violations, Safety Belts, OVI and Sleepy Drivers.</p> <p>District Posts continue to partner with the Trucking industry for "No Zone" presentations at the service plazas.</p> |
| | <p>Goal 2</p> <p>Reduce Speed, Following too Close, and Lane Change related Crashes</p> | <p>Strategy 1</p> <p>Target aggressive drivers; Increase visibility; Increase traffic safety awareness /media; Public education.</p> | <p>Measure 1</p> <p>Related crashes; Enforcement statistics; Special enforcement programs</p> | <p>Outcome 1</p> <p>District Ten has experienced a 7% increase in overall crashes in 2008 from 2007.</p> <p>47% of all crashes in 2008 were caused by Speed, FTC and Lane Change related causes.</p> <p>The number of crashes caused by: Speed (38%), FTC (-25%), Lane</p> | <p>Add'l comments 1</p> <p>Post commanders use the HP-45.9 to direct daily activities and keep personnel focused on the most common crash-causing violations.</p> <p>Troopers have responded positively to local initiatives. Total enforcement stops have increased 2% in 2008 over 2007 levels.</p> <p>Through November 2008, over 2.6 billion vehicle miles were traveled by both</p> |

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| | | | | <p>Change (-16%) circumstances combine for an overall increase of 12% over 2007.</p> <p>Enforcement taken on FTC decreased 8% since 2007. Capturing Lane Change enforcement data began in Aug. 2007 and stands at 458 in 2008.</p> <p>Speed survey through 2008 indicate the average passenger car speed is 75 mph, commercial speed is 66.3 mph. 2007 surveys indicated commercial vehicle's average speed was 67.25 mph.</p> | <p>passenger and commercial vehicles on the Turnpike. That is a 5% decrease from the same period in 2007. (138,772,000 million miles less). The total number of vehicles using the Turnpike for the first 11 months of 2008 is over 46 million, which is a decrease of 3% (1,447,000 vehicles less).</p> |
| | <p>Goal 3</p> <p>Reduce Driver Inattention and Driver Fatigue Crashes</p> | <p>Emphasize "Sleepy Driver" violation enforcement; Increase visibility; Increase traffic safety awareness/media; Public education.</p> | <p>Related Crashes; Enforcement statistics; Special enforcement programs</p> | <p>Driver Inattention and Fatigue crashes each decreased 14% compared to 2007.</p> <p>Sleepy driver enforcement, compared with 2007, decreased 18%.</p> | <p>District personnel have decreased total warnings by 20%.</p> <p>District Ten recognizes distinct achievement in operational objectives that include, but are not limited to, Sleepy Drivers.</p> |
| | <p>Goal 4</p> <p>Reduce Commercial Crash Involvement</p> | <p>Target commercial speed, following too close, and lane violations; Emphasize enforcement of MCSAP regulations.</p> | <p>Related Crashes; Enforcement statistics; Special enforcement programs; MCSAP Inspections</p> | <p>Total commercial involved crashes have decreased 5% in 2008. Total commercial at fault crashes stands at 61% for 2008.</p> <p>In 2008, commercial mainline crashes accounted for 30% of all mainline crashes on the Ohio Turnpike. Of the commercial mainline crashes, commercial vehicles were at fault 58% of the time. (Mainline crashes exclude service and toll plaza crashes.)</p> <p>In 2008, commercial vehicle contacts declined 20% as compared to 2007.</p> <p>Commercial enforcement index is 11%. Total commercial enforcement decreased 23%.</p> <p>Seven D10 CMV officers completed 6,260 total inspections in 2008.</p> <p>District Ten MCSAP Officers have increased level 3 inspections (driver</p> | <p>The District has over 650 hours of commercial enforcement overtime each month. Activities are directed at commercial crash-causing violations and emphasis placed on commercial vehicle contacts.</p> <p>All District troopers have received training in identifying and taking enforcement on overweight commercial vehicles traveling the Turnpike.</p> <p>In the first 11 months of 2008, almost 10 million commercial vehicles used the Ohio Turnpike, traveling over 930 million miles, which is 5.7% less than the same period last year.</p> <p>District Staff, the Office of Strategic Services and the Ohio Turnpike Legal Counsel have worked to change the language in the Ohio Turnpike Regulations to amend the commercial vehicle overweight statute to include the use of portable scales. This was completed during 2008 with the Ohio Turnpike Commission changing their rules.</p> |

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| | | | | only) to help alleviate drivers operating over their allotted hours. D10 CMV officers completed 2,326 Level Three inspections in 2008. | |
| | Goal 5 Maintain or reduce the 1% level of OVI related crashes | Focus on enforcement of impaired driving violations; Increase awareness/media; Public education. | Related crashes; Enforcement statistics | Alcohol-related crashes declined to 1%, from 1.5% in 2007. There were 27 OVI crashes in 2008. OVI enforcement has decreased 16%. | One fatality in 2008 involved an under the influence driver with a BAC level of .07%. Another fatality involved a commercial driver under acute Tramadol intoxication (an opioid used to manage chronic pain.) |
| | Goal 6 Maintain Safety Belt Compliance Rate in excess of 90% | Target safety belt violations; Increase awareness/media; Public education. | Compliance surveys; Enforcement statistics; Community & Media Contacts | Safety Belt surveys completed in April of 2008 indicated safety belt usage across the Turnpike at 95.5%. Safety belt enforcement has decreased 29% in 2008. The safety belt enforcement index is 8%. | Safety Belt surveys are conducted regularly. Safety Belt awareness is a part of all presentations. |
| | Goal 7 Work in cooperation with the Ohio Turnpike Commission for a mutual enhancement of all safety related programs | Maintain frequent liaison with OTC Administration, Maintenance Supervisors, Toll Operations Supervisors, and Service Plaza Managers. | Contacts | Regular contact is maintained with Turnpike Safety Services and the Engineering department. Turnpike Traffic Safety Services, District Staff and Post Commanders helped create and present critical incident management training that was presented to all fire department chiefs and commanders that service the Ohio Turnpike. The program was created to increase cooperation, safety and reduce post crash injuries to first responders. The PowerPoint presentation was also used at Spring and Fall CD Training. | District Staff writes and submits safety messages to the Ohio Turnpike newsletter that is distributed to all of its employees. The development of the OSHP District newsletter emphasizes programs, achievements and solicits new ideas from District personnel. Hazmat and CDL training was given to all Turnpike Maintenance personnel with the assistance of LCS. New programs were developed and traffic safety messages were delivered to several groups. |
| | Goal 8 Assist Cuyahoga County Law Enforcement Agencies to reduce commercial fatal crash involvement in Cuyahoga County. | Broaden our relationships, services and enforcement initiatives with agencies located along major routes. Conduct announced and unannounced enforcement efforts. Concentrate on Hours of Service and | Fatal crash statistics and enforcement efforts. | The May initiative nicknamed "Operation Buckeye" produced 174 traffic citations and the arrest of 8 impaired drivers. Over 70 safety belt citations were issued. There was only one crash handled by officers during this operation. There were 16 "Aggressive Driving" instances. The June Cleveland Metro initiative was completed on June 20 th , 2008. The enforcement effort was very | District Ten has initiated three enforcement efforts in Cuyahoga County in 2008. They were in May, June and July. All three efforts coordinated enforcement personnel from OSP and local Police Departments in Cuyahoga County. The Metro Initiative utilized the Motorcycle Unit from southern Ohio. District Ten continues to be very involved with the Cuyahoga County community and local |

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| | | Defective Equipment violations using CMV and MCEI personnel. | | <p>effective and culminated in partnerships with the Cleveland Police Department 6th District. There were more than 1,700 enforcement stops, more than 230 "Aggressive Driving" instances, 9 OVI arrests, and 3 crashes in 15 days.</p> <p>The July SRAD/OVI initiative in July, organized by OSHP, ended on the 26th. This initiative involved 13 law enforcement agencies along the I-480 corridor. The enforcement effort issued 209 speeding citations and made 19 OVI arrests, 51 safety belt arrests and 429 stops.</p> | and Federal law enforcement agencies. |
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Ohio State Highway Patrol Strategic Plan – GHQ Offices – Annual Goals Reporting

GHQ Office - **Recruitment and Training**

Annual Goals for Year - **2008**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



| START OF YEAR | | | END OF YEAR | | |
|---|--|---|---|--|---------------------|
| Goal Strategic Plan | Objective Short Term Goal(s) | Strategy(ies) | Performance Measure(s) | Outcome(s) | Supporting Comments |
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal(s) Incorporate into training furthering of information about crash reduction methods. | Strategy(ies) Ensure that Basic and Cadet Programs address these measures, so that both urban and rural areas have knowledgeable officers working in conjunction to reach these goals. | Measure(s) Review the curriculum in Crash Investigation Training and Stops and Approaches to ensure progress and inclusion of material. Continue to utilize critical feedback to enhance these programs to make them more effective throughout the year. | Outcome(s) Cadet curriculums were updated and the entire crash training program was submitted for adjustment to increase the tangible nature of training. Stops and approaches changes were tested in Basic Classes with more adjustments to be made in preparation for the next Cadet Class. A proposed Crash Reconstruction and training section collaboration on curriculums is also in the works due to our findings. | Addt'l comments |
| A. Increase accountability and efficiency of services through partnerships, comprehensive planning, and measurable performance standards. | Goal(s) Through training and specialized expertise realize continued reduced liability and risk for the Division, while enhancing officer safety in each venue. | Strategy(ies) Utilize training venues to address trends and issues. Ensure that training time is interactive and realistic as possible. | Measure(s) Increase individualized training and diversity of training venues. | Outcome(s) Individualized training dramatically increased as a result of referrals from our standards element resulting from investigations and incidents. HP-14's have become more enhanced through deliberate segmentation of responsibilities to different sections to reveal relevant and timely training topics. In-Service Training continued a three-year trend of expanding interactive hours, as opposed to sedentary classroom dissertation. Topics such as combat shooting, stops and approaches, Taser Deployments, Sim Training, Unarmed Self-Defense and Driving Training at the track were utilized. | Addt'l comments |

| B. Provide a work environment that attracts and retains a diverse group of quality applicants, rewards employee excellence, and promotes leadership through supervisory accountability. | Goal(s) Increase efficiency through cross training, thus preparing employees for greater responsibilities in the future. Recruit qualified applicants for the position of trooper. | Strategy(ies) Breakdown traditional areas by changing readily responsibilities. Centralize all training to one mode of access. Ensure supervisors supervise thus promoting examples for all subordinates to emulate. Develop a media marketing campaign that is directed to attracting a diverse qualified applicant pool. Incorporate the Oral Review Board into the selection process in anticipation of selecting a more qualified applicant. Maintain a staff of Field Recruiters that are diverse and knowledgeable in personnel law and reflect a model image. Continue to refine the computer software used to maintain applicant records, PeopleSoft/ eRecruit, by encouraging input and recommendations for changes from Professional Staff and Field Recruiters. | Measure(s) Realize greater efficiency in all areas of training. Increase depth charts for all responsibilities, tasks and training. Ultimately enhancing harmony and developing less dependency on certain individuals. Commence each academy class with a composition of 25% minority and female. Develop a new partnership with an outside organization/ corporation for recruiting purposes. Reduce the number of cadets resigning from the academy. When Field Recruiters are replaced conduct the necessary formalized training. Reduce the workload and time spent by the Professional Staff of the Recruitment Section maintaining records and processing applicants for the academy. | Outcome(s) The training academy was proactive in this arena as the cross-training and changing of responsibilities is the primary reason why our staff reductions have not more significantly hampered our ability to provide service and instruction. We have become much more dependent and adept in utilizing field personnel to supplement our training requirements where we have to in assuring that the needs of other State Agencies and entities are maintained. No Academy Class was held in 2008. The OSHP has established a program for high school students which allows them to participate in the Junior Cadet Week, held each June at the Patrol's Training Academy. Several new internet postings have been entered and maintained to notify potential applicants for Trooper. These websites have helped to establish the agency as a proactive, forward thinking organization. | Addt'l comments |
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| <p>C. Reduce traffic crashes, deaths and injuries in urban areas of Ohio through effective use of personnel, equipment, and technology to meet or exceed public expectations and national standards for service delivery and organizational performance.</p> | <p>Goal(s) Continue to provide the most technologically advanced training for students, while enhancing the versatility of our instructors and the overall interchangeability of personnel at the facility.</p> <p>Provide Classes and training for police officers and other state entities that include crash prevention.</p> | <p>Strategy(ies) Limit the number of outside instructors that draw from the field, thus increasing their effectiveness. Enhance training programs to continue to lead the way in all aspects of training that are conducted under our roof.</p> <p>Include in all training programs and courses in 2008.</p> | <p>Measure(s) Utilize and manage available resources to meet the training calendar, while being fiscally responsible and accountable.</p> <p>Track that where it was possible to include that it was disseminated.</p> | <p>Outcome(s) 2008 represented the greatest utilization of our polycomm system. It was used in contract updates, crash curriculums, Response-to-Resistance, by other sections and for regional training updates where practical. We were very discerning in bringing in officers from the road, but saw an increase as the staffing hours at the Academy have continued to diminish over the past two years. Overall the utilization of outside instructors was paltry when compared to the number of hours reduced from former Academy Personnel.</p> <p>Four Classes of Instruction were provided in Basic Crash and two courses of Technical Crash were offered/well attended in 2008 by outside agencies. This number will increase in 2009 due to need and cooperative relationships established in providing this essential instruction.</p> | <p>Addt'l comments</p> |
| <p>D. Work to improve Homeland Security by investigating and recording suspected criminal activity in a prompt, professional and efficient manner.</p> | <p>Goal(s) Include Homeland Security Liasons and Availability into core curriculums and In-Service Training</p> | <p>Strategy(ies) Continue partnerships with OIS in hosting specialty schools. Utilize JTTF/FBI to instruct and inform the masses of uniform officers. Increase the availability of our Physical Securities Courses and prepare Office Preparedness for enhanced interactive training modes for late 2008/2009.</p> | <p>Measure(s) See training of uniform officers in these new initiatives. Increase outside attendance should be seen. Framework for enhanced Officer Preparedness should be completed by latte 2008 and utilized for FAST and other related courses.</p> | <p>Outcome(s) Four regular Fast Courses were scheduled for 2008 for both outside agencies and our personnel. Two additional courses of Advanced Fast were also taught. Officer preparedness was largely focused upon during In-Service Training for all officers in 2008, as well as the extensive training that was provided to the two Basic Classes that attended in 2008. One Physical Security Course was also put on for both outside and internal personnel. All In-Services in 2008 included JTTF presentations that allowed for greater exchange of knowledge and dissemination between the organization and various federal entities.</p> | <p>Addt'l comments</p> |

Ohio State Highway Patrol Strategic Plan – GHQ Offices – Annual Goals Reporting

GHQ Office - *Finance and Logistic Services*

Annual Goals for Year - *2008*



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



START OF YEAR

END OF YEAR

| Goal Strategic Plan | Objective Short Term Goal(s) | Strategy(ies) | Performance Measure(s) | Outcome(s) | Supporting Comments |
|---|--|---|--|--|--|
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal(s) Provide quality equipment and services to support field operations in this endeavor. | Strategy(ies) (1) Develop, streamline, and enhance administrative processes associated with fiscal operations. (2) Utilize all available funding resources to support strategic field operations. | Measure(s) Report on all major tasks and funding utilized directly towards accomplishing this goal. | Outcome(s) Many challenges were faced during 2008 regarding purchasing. Due to the freeze that was placed on equipment expenditures, additional layers of approval were put in place to ensure compliance. OFLS put in place a temporary measure as a result of this freeze, to facilitate the OBM Waiver process for equipment purchases. An additional strategy involved a shift in the usage of funds from the OVI Fines Account, to largely enforcement-based initiatives with clear objectives and measurable results. Hi-volume scanners were purchased and distributed to all reporting facilities, which has provided for more efficient communication. Items that are faxed are often lost and result in duplicate effort to meet reporting requirements, not to mention the frustration involved. | Addt'l comments OFLS staff members met with each district, and participated in a panel at professional staff in-service training, in an effort to help streamline fiscal processes. |
| A. Increase accountability and efficiency of services through partnerships, comprehensive planning, and measurable performance standards. | Goal(s) Goal A1 - Meet all equipment needs of the Division. Goal A2 - Continue to develop partnerships with ODOT, DAS, and other agencies, on land | Strategy(ies) Strategy A1 - Gain input on projected needs and work aggressively to meet those needs. Strategy A2 - Continue to foster relationships, network, and develop new | Measure(s) Measure A1 - Report on major purchases accomplished, especially where an innovative method was utilized. | Outcome(s) OFLS worked aggressively to utilize all available grant funding. Some examples of the innovative grant programs targeted include the Ballistic Vest Partnership Program and the Continued Professional Training Program. These two initiatives alone are expected to bring | Addt'l comments |

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| | transfers, and equipment purchases. | contacts. | Measure A2 - Report on networking and partnership outcomes. | well over \$100,000 back to the Division for initiatives that we already have in place. OFLS continues to partner with a variety of state and local agencies to effectively and efficiently further the mission of the Division. Grant funding of \$80,000 was obtained for the School of Police Staff and Command put on by Northwestern University, and hosted at the OSHP Academy. The grant funding reduced the tuition costs significantly. Moreover, by having the course local, and offsetting the tuition with grant funding, Ohio law enforcement supervisors were able to attain quality training at approximately 10% of what it would have cost to attend the same course at Northwestern University. | |
| B. Provide a work environment that attracts and retains a diverse group of quality applicants, rewards employee excellence, and promotes leadership through supervisory accountability. | <p>Goal(s) Goal B1 - Through construction, acquisition, and enhancement of buildings, provide employees with an excellent workplace.</p> <p>Goal B2 - Increase leadership capability of OFLS supervisors.</p> | <p>Strategy(ies) Strategy B1 - Continue to upgrade older facilities to meet operational needs, building codes, and ADA requirements, which will result in a more professional workplace.</p> <p>Strategy B2 - In an effort to develop leadership, all first-line supervisors will attend a work-related seminar or workshop in 2008.</p> | <p>Measure(s) Measure B1 - Monitor needs of the Division and pursue projects that are in line with achieving the goals set herein.</p> <p>Measure B2 - Each first-line supervisor will be expected to attend at least one work-related seminar or workshop.</p> | <p>Outcome(s) OSP Facilities continues to upgrade older buildings to meet building codes and/or ADA compliance. New buildings are built with the specifications as part of the original plans. All facilities not in compliance with ADA or building codes are identified to become compliant. The following facilities have been upgraded to be ADA compliant as a result of relocating the facility:</p> <p>ODPS Canton One Stop BMV Deputy Registrar (DR) and OSP Driver Exam (DX). BMV Northfield DR in conjunction with the Title Office. BMV Montgomery DR in Cincinnati.</p> <p>Barberton DX, Cuyahoga Falls DX/ DR, and the Lima DX/ DR & Title projects are in progress and will be ADA compliant in 2009, as a result of relocating the facility</p> <p>The Batavia OSP Post, as a result of Operational Dispatch, has been upgraded to be ADA accessible.</p> | Addt'l comments |

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| <p>C. Reduce traffic crashes, deaths and injuries in urban areas of Ohio through effective use of personnel, equipment, and technology to meet or exceed public expectations and national standards for service delivery and organizational performance.</p> | <p>Goal(s) Goal C1 - Provide quality equipment utilizing new technology as it becomes available, to support field operations.</p> | <p>Strategy(ies) Strategy C1 - Purchasing decisions related to equipment that impact officer safety will receive top priority.</p> | <p>Measure(s) Measure C1 - Review equipment purchases and report on achievements and challenges.</p> | <p>Outcome(s) OFLS acquired FIREPanels, which are now installed on every enforcement car in the fleet. This after-market equipment was acquired at a significant savings over the cost of a manufacturer installed fire suppression system. Law enforcement officers are at risk for rear-end collisions during traffic stops or crash investigations, and the FIREPanel reduces the risk of fire and potential for injury or even death. The Patrol has experienced several fires from rear-end collisions, which is consistent with the increasing number of rear-end crashes that other law enforcement agencies are experiencing across the nation.</p> <p>FIREPanels are a single part that are installed on the fuel tank, that upon impact shatters and release a cloud of fire suppression powder. This creates an inert environment that surrounds the car and prevents a fire from occurring.</p> | <p>Add'l comments</p> |
| <p>D. Work to improve Homeland Security by investigating and recording suspected criminal activity in a prompt, professional and efficient manner.</p> | <p>Goal(s) Goal D1 - Efficiently document expenses related to major incidents and investigations.</p> | <p>Strategy(ies) Strategy D1 - Maintain funding selections in HMS Web as needed to capture all payroll hours and expenses resulting from major incidents and investigations.</p> <p>Strategy D2 - Maintain a record of all equipment and maintenance expenses resulting from major incidents and investigations.</p> | <p>Measure(s) Measure D1 & D2 - Report on funding selection data, and all expenses resulting from major incidents and investigations.</p> | <p>Outcome(s) Through the efficient use of HMS Web and the Ohio Accounting Knowledge System, OFLS strives to accurately recap all costs for special details. Although no major incidents required recapping in 2008, various other special details occurred that required documentation.</p> <p>For example, the OSU Football Game Security alone involved the accurate documentation of expenses for an invoice for reimbursement of over \$144,000.</p> | <p>Add'l comments</p> |

Ohio State Highway Patrol Strategic Plan – GHQ Offices – Annual Goals Reporting

GHQ Office - *Human Resource Management*

Annual Goals for Year - *2008*



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



| START OF YEAR | | | | END OF YEAR | |
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| Goal Strategic Plan | Objective Short Term Goal(s) | Strategy(ies) | Performance Measure(s) | Outcome(s) | Supporting Comments |
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | <p>Goal(s) Goal #1 Commit uniform officers to special programs and enforcement efforts.</p> <p>Goal #2 Encourage positive interaction with posts and districts.</p> | <p>Strategy(ies) Strategy #1 Provide Uniform officers to assist with enforcement programs during selected enforcement periods.</p> <p>Strategy #2 All uniformed officers will devote one (1) day per month to a selected post or district.</p> | <p>Measure(s) Measure #1 100% of FOT hours offered will be worked by eligible officers. An increase in aggressive violations over 2007 totals will be targeted.</p> <p>Measure #2 Uniformed officers will devote a minimum of 80 hours annually to Post or District visits and/or training.</p> | <p>Outcome(s) Outcome #1 All HRM sergeants worked 24 hours of FOT. Hours were distributed by Operations.</p> <p>Outcome #2 A positive working relationship is maintained with posts and districts. Officers' opportunity to work 1 day per month was not met.</p> | <p>Add'l comments</p> <p>Due to the workload, few opportunities were available to work in the field.</p> |
| A. Increase accountability and efficiency of services through partnerships, comprehensive planning, and measurable performance standards. | <p>Goal(s) Goal #1 Work-related injuries will be closely monitored potentially returning employees back to their regularly assigned duties.</p> | <p>Strategy(ies) Strategy #1 Through the use of the PeopleSoft Health & Safety program, employees recoveries will be monitored and reported. Benefits Unit will identify trends or patterns as a result of the data from injuries</p> | <p>Measure(s) Measure #1 Strive to attain & maintain a 25% participation rate in the Division's Transitional Return to Work (TRW) Program for all injured or ill employees.</p> | <p>Outcome(s) Outcome #1 This function is currently the responsibility of the HRM Benefit Unit.</p> | <p>Add'l comments</p> |

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| | Goal #2 Maintain Division performance expectations through the administrative investigation and discipline process. | Strategy #2 Administrative Investigations conducted by supervisors will be thorough and in accordance with policies and contracts. | Measure #2 Updated A.I. training will be provided to all supervisors during District In-service. | Outcome #2 Training was conducted in Districts 3, 6, 7 and 8 as they requested. | |
| B. Provide a work environment that attracts and retains a diverse group of quality applicants, rewards employee excellence, and promotes leadership through supervisory accountability. | Goal(s) Goal #1 Develop new and innovative ways to prepare employees to assume greater responsibility. | Strategy(ies) Strategy #1 Revise the promotional process for sergeant to lieutenant making it effectively meet the individual officers' need. | Measure(s) Measure #1 Increase in the average assessment center performance scores when compared to the previous year. | Outcome(s) Outcome #1 We have incorporated a CEC requirement into the process and removed the shelf-life. We have revised the assessment center follow-up point system making it more objective. | Add'l comments The sergeant to lieutenant process will continue to be reviewed and modified during 2009. |
| C. Reduce traffic crashes, deaths and injuries in urban areas of Ohio through effective use of personnel, equipment, and technology to meet or exceed public expectations and national standards for service delivery and organizational performance. | Goal(s) Goal #1 The Labor Unit will provide direction and guidance in order to assist with the smooth transition & operation of the Operational Dispatch Program. Goal #2 Ensure employees are properly trained in technical and soft skill areas to meet their need and the agency's. | Strategy(ies) Strategy #1 The consolidation of dispatch centers requires the Labor Unit to analyze both policy & procedure and the Unit 1 Labor Agreement to insure bargaining unit members' rights are not violated during the transition. The Labor Unit will examine the grievances related to leave and the number of hours of mandated overtime and open desk. Strategy #2 Provide just in time computer, on-line, customer service, and leadership training for employees. | Measure(s) Measure #1 The employer will compare the number of grievances, hours of mandated overtime and open desk from 2007 to figures in 2008 for Districts that have consolidated dispatch operations. Measure #2 Measure(s) Performance will be measured through the evaluation process and employee performance. | Outcome(s) Outcome #1 Analysis revealed DOT dropped 5,534 (38%), CA dropped 2,874 (31%), and OT dropped 517 (32%) with a total savings of \$340,500 for 2008. Mandated overtime is not routinely recorded but estimates show that an even greater reduction was realized from 2007-2008. Outcome #2 Trained 2,575 employees (Sworn and Non-Sworn) in Crucial Conversations. This training also satisfied In-Service for Professional Staff and Dispatchers. Provided soft skills (ie: personnel | Add'l comments |

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| | | | | <p>development) training to 1,286 DPS employees and computer skill training to 937 DPS employees through HR Training.</p> <p>Provided Milestone training to 104 Troopers & Sergeant's development courses to 108 Sergeants.</p> <p>Provided individualized training to 36 OSP employees.</p> <p>Provided Emotional Intelligence & People Skills courses to 75 OSP employees.</p> | |
| D. Work to improve Homeland Security by investigating and recording suspected criminal activity in a prompt, professional and efficient manner. | <p>Goal(s) Goal #1 Increase communications with OIS when computer related policies are violated.</p> <p>Goal #2 Decrease the number of computer misuse A.I.'s</p> <p>Goal #3 Increase employee awareness of computer compliance policies.</p> | <p>Strategy(ies) Strategy #1 Increase AIU employees' knowledge of computer crimes.</p> <p>Strategy #2 Work closely with I.T. security.</p> <p>Strategy #3 Ensure compliance with ODPS computer compliance policies. A.I.'s will be conducted when necessary to ensure compliance & security of ODPS information.</p> | <p>Measure(s) Measure #1 Employees will receive training in identifying computer misuse & potential crimes.</p> <p>Measure #2 Increase interaction with OIS during computer crimes investigations to develop skills/knowledge.</p> <p>Measure #3 Work with Training & Labor Units to ensure additional training is conducted once employees have been identified as having a violation.</p> | <p>Outcome(s) Outcome #1 Spring 2008, all employees reviewed and signed computer compliance and internet use agreements.</p> <p>Outcome #2 AIU continues to work closely with OIS and IT Security to address computer issues and admin. and criminal investigations, related to computer misuse.</p> <p>Outcome #3 The number of AIs for misuse has decreased, 4 in 2008, compared to 15 in 2007.</p> | <p>Addt'l comments</p> <p>It should be noted that some AI's had allegations of misuse, but employees were disciplined based on other offense codes.</p> |

Ohio State Highway Patrol Strategic Plan – GHQ Offices – Annual Goals Reporting

GHQ Office - *Licensing and Commercial Standards*

Annual Goals for Year - *2008*



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



| START OF YEAR | | | | END OF YEAR | |
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| Goal Strategic Plan | Objective Short Term Goal(s) | Strategy(ies) | Performance Measure(s) | Outcome(s) | Supporting Comments |
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal(s) | Strategy(ies) | Measure(s) | Outcome(s) | Add'l comments |
| A. Increase accountability and efficiency of services through partnerships, comprehensive planning, and measurable performance standards. | Goal(s) Maintain the State of Ohio as a model in commercial driver licensing initiatives. | Strategy(ies) Maintain liaison with governmental entities and industry leaders when developing changes in CDL regulations. Determine the future for CDL testing considering license system integrity, customer service and cost effectiveness. | Measure(s) Work with FMCSA, OTA, OAPT and others in developing and conveying changes in CDL regulations. Determine the future in CDL testing considering license system integrity, customer service and cost effectiveness. | Outcome(s) Shared CDL information with other jurisdictions. Met regularly with other agencies and associations involved in the CDL industry. | Add'l comments Attended meetings with FMCSA, OAPT, BMV and OTA to update laws and convey issues surrounding the CDL. Continued working with the BMV and IT to implement the DX/BASS system. Conveyed information to delegates from Michigan reference our knowledge testing kiosks and the funds used to purchase them. |
| | In cooperation with the Department of Education, enhance and promote school bus safety and provide initiatives to reduce school bus related crashes. | Educate school officials, bus drivers and mechanics in safe driving techniques and inspection of school buses for safety equipment violations. | Reduction of school bus crashes within the State. | Total school bus crashes have increased slightly from 2007 | Total crashes January 2008 through August 2008: Fatal 4, Injury 194, Property Damage 924, Unknown 7 for a total of 1,129. For the same time frame in 2007, a total of 1,115 crashes. |
| | | Review all private pupil transportation providers for compliance and initiate administrative actions as needed. | Number of contacts with pupil transportation officials. Media releases regarding pupil transportation. | Number of contacts by GHQ/LCS with pupil transportation providers: 10 conferences/workshops with an attendance of 800 people. Media releases regarding pupil transportation, 2 from GHQ. | LCS attended and spoke at conferences/workshops throughout the state over the past year. Working in partnership with the Ohio Association for Pupil Transportation and Ohio School Bus Mechanics Association. Continue to request administrative actions against non-compliant private pupil transportation providers and the Ohio Revised Code to ease the process to seek judgement against non-compliant providers. |

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| | Maintain an efficient salvage inspection program. | Total implementation of the salvage computer program to provide improved customer service as well as detect fraudulent documents and stolen vehicles. | Evaluate training, staffing and facility needs to improve overall operations measured by cases generated out of the salvage inspection process. | The salvage computer program was implemented. This has resulted in the detection of fraudulent documents and stolen vehicles. Conducted In-service for MVI salvage units early 2008. Salvage has completed 25,566 inspections as of November 1, 2008. | 138 cases have been generated out of the salvage unit from January through October 2008. |
| B. Provide a work environment that attracts and retains a diverse group of quality applicants, rewards employee excellence, and promotes leadership through supervisory accountability. | Goal(s) Recognize a Motor Carrier Enforcement Inspector for his/her expertise in their field. | Strategy(ies) Select the Inspector from existing personnel. | Measure(s) Select an Ohio State Patrol representative to compete on the state level for the North American Inspector Competition. | Outcome(s) Commercial Motor Vehicle Trooper Paul E. Gerke was selected as the 2008 Motor Carrier Enforcement Inspector of the Year. | Add'l comments Commercial Motor Vehicle Trooper Paul E. Gerke was awarded a new 2008 Chevrolet Tahoe patrol car for on duty use. He will be recognized during the Division's annual awards ceremony for his outstanding efforts in CMV inspections. |
| C. Reduce traffic crashes, deaths and injuries in urban areas of Ohio through effective use of personnel, equipment, and technology to meet or exceed public expectations and national standards for service delivery and organizational performance. | Goal(s) Provide Ohio citizens with the highest possible level of customer service in the area of driver testing and licensing. Develop enforcement programs to reduce commercial vehicle related crashes. | Strategy(ies) Continue to develop technology, evaluate training, staffing and facility needs to improve overall customer service. Assign local Motor Carrier Enforcement units to work; in the top six commercial motor vehicle involved crash counties, work zones, participate in Federal, multiple state, and/or multiple agency tactical squads to improve | Measure(s) Integration of STS and BASS. Participate in annual DX training. Upgrade facilities as needed. Reduction of commercial motor vehicle involved fatal crashes. Recap of enforcement | Outcome(s) Implementation of the DX/BASS system was completed. This system eliminates most all fraud issues associated with the issuance driver licenses. This system presents Ohio as a leader in technology in the area of testing and licensing insurance. At the present time no other entity has a system comparable. Annual DX In-service was completed on workplace diversity and workplace violence. The Hamilton CDL Facility was closed and moved to Middletown, a much larger facility to accommodate the public demand. During the first nine months of 2008 as compared to the same time frame in 2007, CMV involved fatalities reduced from 128 to 119. This is a 7% reduction in fatalities. Commercial motor vehicle enforcement was stepped up in | Add'l comments Statewide rollout for this system was completed December 15, 2008. Rollout was completed with only minor issues. DX In-service was focused on customer service and employee safety. MCE units worked in the top six cmv involved crash counties during the year. The top six |

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| | <p>Using available crash and inspection data, focus on problem crash areas as they appear and focus on problem carriers.</p> <p>Improve highway safety through educational outreach programs.</p> | <p>CMV safety and reduce CMV involved traffic crashes.</p> <p>Supply districts with CMV crash & inspection data as needed to assist in problem identification. Assist districts with their meeting Lifestat: 24/7 Initiative goal.</p> <p>Submit media releases, conduct speech details, provide educational materials, and distribute highway safety information targeting motorists in and around commercial motor vehicles. Attend CMV carrier safety meetings and distribute a variety of safety topics.</p> | <p>programs conducted.</p> <p>Recap type of crash, inspection, and CMV data supplied to districts.</p> <p>Recap of education outreach efforts to include the type of program and number of people contacted.</p> | <p>Ohio's top six counties involving CMV crashes.</p> <p>MCE units conducted roadside inspections in five separate major workzones during the year.</p> <p>MCE units worked a multiple state enforcement effort with surrounding states to conduct CMV inspections targeting shared CMV safety concerns.</p> <p>Each District was supplied all commercial motor vehicle involved traffic crash statistics for 2005, 2006, and 2007. The crash data was supplied for each of the 88 counties.</p> <p>A monthly Motor Carrier Enforcement unit activity report was supplied to each District LCS unit commanders. Each district was supplied all commercial motor vehicle inspections conducted during 2007 for their respective units.</p> <p>MCE units conducted public education and outreach efforts delivering safety messages to CMV drivers and non-cmv drivers. Safety material was distributed during trucking safety meetings, state fair no zone displays, and other safety displays.</p> <p>Motor Carrier Enforcement units worked five mulit-state enforcement tactical squads and four national CMV safety programs, media releases</p> | <p>counties are: Lucas, Summit, Montgomery, Franklin, Hamilton, and Cuyahoga. A total of 15, 532 CMV roadside inspections were conducted during 80 separate tactical squads.</p> <p>From April – September, 2008, a total of 2,529 CMV inspections were conducted in or near work zones. A total of five districts each worked one zone for a total of five work zones.</p> <p>MCE units partnershiped in with the following states and Ohio agencies during 2008; Michigan, Kentucky, Indiana, the Ohio Department of Health (food, animal, plant), the US Department of Agriculture, IRS, and other local law enforcement agencies.</p> <p>The commercial motor vehicle crash data sent to each district included a breakdown by: county, city/township, month, route, severity, hour of the day, day of the week, and contributing circumstance of the crash.</p> <p>The monthly activity was listed by each unit for the previous month and year-to-date. Districts were supplied inspection data for each MCE unit on a monthly basis. Data on types of violations, quality control, number and types of inspections conducted, where inspections were conducted and other information as requested. During the month before the district annual inspection, each District LCS unit commander was supplied the most recent Level 1 and Level 2 commercial motor vehicle inspections for quality review.</p> <p>MCE units conducted a total of 93 speech details during the year. A total of 3,300 people attended the details. A total of five no zone displays were conducted reaching over 46,000 visitors. The displays were held at the Ohio State Fair, Mahoning County Fair, Roadway Terminals in Akron and Columbus area, and Wooster Motor Ways Company in Wayne County.</p> <p>A total of 13 statewide media releases were distributed to Ohio media outlets during the year.</p> |
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| | <p>Train OSP Cadets, other law enforcement agencies on commercial vehicle safety issues.</p> | <p>Instruct CMV Enforcement to Cadet classes. Conduct one advanced CVSAFE course During 2008.</p> | <p>Number of cadets and police officers trained.</p> | <p>were sent to all Ohio media outlets describing efforts and accomplishments.</p> <p>The was no cadet academy classes held during 2008.</p> <p>There were two separate 3-day Commercial Motor Vehicle Safety Awareness and Education (CVSafe) courses were held at the academy during 2008.</p> <p>A total of three districts each held a one-day CVSafe course during 2008.</p> | <p>The cadet academy training class scheduled for 2008 was cancelled.</p> <p>There were 32 participants in the April CV-Safe class. There were 28 participants in the October CV-Safe Class.</p> <p>District LCS/MCE employees hosted three one-day CV-Safe classes were 38 participants received training.</p> |
| | <p>Provide guidance to districts in promoting vehicle safety.</p> | <p>Encourage more frequent roadside motor vehicle inspections. Continue the inspection process currently in place for school buses. Update the School Bus Construction Standards to include the Multi-Function School Activity Bus.</p> | <p>Total number of MVI roadside inspections for 2008.</p> <p>Number of school bus and church bus inspections. Updated Administrative Code for School Buses.</p> | <p>As of Novemebr 1, 2008, 641 roadside setups were done with 11,964 vehicles inspected.</p> <p>As of November 1, 2008 1,560 church bus inspections and 40,419 school bus inspections have been completed.</p> <p>Ohio Adminstrative Code for the construction of school buses completed with an effective date of December 1, 2008 for the new code</p> | |
| | | <p>Conduct workshops for Pupil Transportation Providers.</p> | <p>Number of workshops conducted and number of attendees.</p> | <p>10 workshops with 800 attendies</p> | <p>Worked in partnership with the Ohio School Bus Mechanics Association and the Ohio Association for Pupil Transportation.</p> |
| | <p>Provide assistance to OSP Office of Strategic Services and Legal Services in providing legal review.</p> | <p>Review legislative changes and recommend changes as needed.</p> | <p>Monitor Ohio Revised Code and Ohio Administrative Code changes.</p> | <p>Provided assistance to Legal Services, BMV and Director's office on several Ohio Revised Code and Ohio Administrative Code changes suggested by other agencies.</p> | |
| | | | | <p>Ohio Administrative Code (OAC) 4501:2-11-01 Use of Electronic Clearance Device was changed. The effective date was October 7, 2008.</p> | <p>The changes to OAC 4501:2-11-01 section D were: The in-cab electronic clearance device shall be equipped with a signal light, either self-activated or activated by pressing a test button, that, when pressed, will indicate the last signal received by the device.</p> |

| D. Work to improve Homeland Security by investigating and recording suspected criminal activity in a prompt, professional and efficient manner. | <p>Goal(s)</p> <p>Make the Ohio driver license and the commercial driver license more secure and more difficult to fraudulently to obtain.</p> <p>Remain alert on changes in criminal activity in commercial vehicles.</p> | <p>Strategy(ies)</p> <p>Initiate the testing phase at the driver license exam station with the applicant's photo being taken and stored from the very beginning. Record and store all test scores and driver information on the driver license data base.</p> <p>Regularly evaluate data and take action as necessary. Supply MCE units with available information relating to homeland security involving commercial motor vehicles.</p> | <p>Measure(s)</p> <p>Successful interface of the knowledge testing system with the driver license data base (STS/BASS).</p> <p>Report on information supplied to MCE units in identifying and apprehending criminals using commercial motor vehicles.</p> | <p>Outcome(s)</p> <p>Implementation of the DX/BASS system is completed.</p> <p>Information from the Strategic Analysis Informaiton Center (SAIC) was relayed to all Motor Carrier Enforcement units to assist them in identifying and apprehending criminals using commercial motor vehicles for their criminal activity.</p> | <p>Addt'l comments</p> <p>Statewide rollout for this system was December 15, 2008. Rollout was completed with only minor issues. This system will virtually prevent mistakes and fraud in the Ohio CDL process.</p> <p>All Motor Carrier Enforcement units were issued groupwise e-mail accounts and GWWEB internet access during the year. This allowed real time access with the use of an air card so information and any BOLO's with pictures would be available for identifying criminals and/or wanted people and vehicles.</p> |
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Ohio State Highway Patrol Strategic Plan – GHQ Offices – Annual Goals Reporting

GHQ Office - *Investigative Services*

Annual Goals for Year - *2008*



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



START OF YEAR

END OF YEAR

| Goal Strategic Plan | Objective Short Term Goal(s) | Strategy(ies) | Performance Measure(s) | Outcome(s) | Supporting Comments |
|---|---|---|--|--|--|
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal(s) Enforcement of crash causing violations, aggressive driver violations, and OVI arrests. Traffic Education | Strategy(ies) Personnel become more involved in special traffic enforcement programs (FOT). Educate downtown state workers in traffic safety to include presentations. | Measure(s) Number of arrests in particular AGG and OVI arrests. Document presentations and number of attendees. | Outcome(s) Capitol Operations was transitioned to the Office of Strategic Services in March of 2008. From January to March of 2008, Capitol Operations did not receive FOT hours. Subsequently, units assigned to Capitol Operations did not have patrol time and no arrests for aggressive driving or OVI were made. From January to March of 2008 Capitol Operations did not conduct any traffic safety presentations. | Add'l comments |
| A. Increase accountability and efficiency of services through partnerships, comprehensive planning, and measurable performance standards. | Goal(s) Provide high efficiency security services to include dignitary protection at state office buildings as well as off site protection services. | Strategy(ies) Conduct forensic analysis on computer related systems. The GHSO network will be utilized to educate other law enforcement agencies about our available services. Initiate and host security | Measure(s) Number of computer crime cases handled by OSP. The number of requests by outside law enforcement agencies. Gain Computer Crimes Unit membership in the FBI cyber crime intervention initiative (InfraGard). Recording of | Outcome(s) The Computer Crimes Unit completed 78 analyses during 2008. There were 61 requests for analysis from outside agencies. All members of the Computer Crimes Unit gained membership in INFRAGARD in 2008. CIU has established an Intelligence database which maintains both internal and external requests for assistance. This database is linked to RIMS for internal requestors which has aided the field in accessing Intel | Add'l comments Total Data Imaged in 2008 8,297,512,000,000 TeraBytes 800 % increase over 2007 Computer Crimes Unit Commander is scheduled to be added to the InfraGard Board in January of 2009. |

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| | <p>Develop an electronic Intelligence database to more accurately measure activity.</p> <p>Decrease response time for CIU requests.</p> | <p>meetings. Foster agency bonding through training and consistent communications.</p> <p>Implement database for both internal and external requests for assistance, via internal and web based access.</p> <p>Implement the use of an on-call aircard enabled laptop, for more timely after hours responses to requests.</p> | <p>security plans and meetings, external training sessions, personal/professional contacts related, but not limited to security.</p> <p>Increase or decrease in requests for assistance or work product.</p> <p>Monitor response times.</p> | <p>assistance. As result the number of Field Units making use of this resource has significantly increased.</p> <p>From January to March 2008, Capitol Operations attended 28 security meetings. Also during that time frame Capitol Operations recorded and conducted two security plans.</p> <p>In 2008, the Criminal Intelligence Unit initiated the use of a laptop equipped with an air card to reduce the response time for Intelligence assistance during non-traditional working hours. As a result the average response times have improved.</p> | |
| B. Provide a work environment that attracts and retains a diverse group of quality applicants, rewards employee excellence, and promotes leadership through supervisory accountability. | <p>Goal(s) Increase personnel efficiency.</p> | <p>Strategy(ies) Promote positive workplace continuity by implementing mentoring by senior officers and supervisors. Outwardly provide in-house recognition acknowledgements for commendable performance.</p> | <p>Measure(s) Conduct monthly quality review checks with personnel to include roundtable discussions to address concerns and provide suggestions for improving performance. The number of minorities and female officers applying for vacancies within the Office of Investigative Services.</p> | <p>Outcome(s) Discussions were held in conjunction with the monthly roll call training. Changes in leadership brought about increased communications at all levels of the section.</p> | <p>Addt'l comments At the time this report was published the number of female and minority applicants applying for OIS was not available. The report will be updated with that information when made available.</p> |
| C. Reduce traffic crashes, deaths and injuries in urban areas of Ohio through effective use of personnel, equipment, and technology to meet | <p>Goal(s) Traffic Enforcement</p> | <p>Strategy(ies) Increase awareness during special enforcement programs</p> | <p>Measure(s) Number of arrests.</p> | <p>Outcome(s) From January to March 2008 Capitol Operations did not receive FOT, subsequently they did not have patrol</p> | <p>Addt'l comments</p> |

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| | <p>Ensure the timely and accurate dissemination of intelligence to the appropriate agencies.</p> <p>Share relevant intelligence information with the appropriate individuals or agencies.</p> <p>To apply resources and coordinate with other units and officer within the state of Ohio and federal departments of homeland security to prevent and discourage acts of terrorism.</p> | <p>law enforcement units with similar intelligence duties via electronic or meetings.</p> <p>Maintain full-time participation on the FBI JTTF's.</p> | <p>increased contacts with intelligence units or personnel.</p> <p>Number of people assigned to the FBI JTTF'S.</p> <p>Number of Units assigned to the SAIC.</p> | <p>the Strategic Analysis and Informaiton Center which receives threat stream information from state, national and international sources.</p> <p>In December of 2008 Terrorist Liason Officers received training in Automated Critical Assets Management System (ACAMS).</p> <p>This system which was deployed by the U.S. Department of Homeland Security provides information on building vulnerabilities and security matters.</p> <p>Criminal Intelligence Unit personnel in 2008.</p> <hr/> <p>The Office of Investigative Services continued the assignments of a Lieutenant, two Sergeants and two Troopers in four of the five Joint Terrorism Task Forces within Ohio. The units are assigned to JTTF offices in Columbus, Cincinnati, Cleveland and Toledo.</p> <hr/> <p>The Office of Investigative Services maintained a staffing of a Lieutenant and a Sergeant at the Strategic Analysis and Information Center throughout 2008.</p> | |
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Ohio State Highway Patrol Strategic Plan – GHQ Offices – Annual Goals Reporting

GHQ Office - *Field Operations*

Annual Goals for Year - *2008*



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



| START OF YEAR | | | | END OF YEAR | |
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| Goal Strategic Plan | Objective Short Term Goal(s) | Strategy(ies) | Performance Measure(s) | Outcome(s) | Supporting Comments |
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal(s) January 1, 2008 three-year average is 1,284. Realize a 2% decrease in statewide traffic fatalities compared to the three-year average. | Strategy(ies) Promote and encourage specific crash reduction efforts at each individual patrol post. Individual efforts will be evaluated during the annual inspection process. | Measure(s) No more than 1,252 traffic fatalities through the end of 2008. | Outcome(s) 1,131 traffic deaths occurred during 2008 (data through 1/7/2009) representing a 10% decrease compared to traffic deaths in 2007. | Add'l comments Individual post and district traffic death comparisons are evaluated and documented in the annual inspections. |
| A. Increase accountability and efficiency of services through partnerships, comprehensive planning, and measurable performance standards. | Goal(s) CAD enhancements will reduce field reporting. Aid field posts coordinate special projects on sight. | Strategy(ies) Continue to identify and streamline administrative processes during annual inspections. Increase field visits during special projects. | Measure(s) Continue to realize decreases in inspection non-compliance areas. Track field visits. | Outcome(s) An 8% decrease in non-compliance areas was realized statewide during 2008 annual inspections (46 noncompliant in 2008, 50 during 2007). Staff Lieutenant Mike Black assisted Districts by coordinating with the motor unit to handle 29 presidential motorcades. | Add'l comments |
| B. Provide a work environment that attracts and retains a diverse group of quality applicants, rewards employee excellence, and promotes leadership through supervisory accountability. | Goal(s) Utilize the inspection process to streamline administrative processes and promote leadership development by including troopers in the process. | Strategy(ies) Require troopers to participate in the crash reduction discussion to create a more comprehensive buy in to the 24/7 initiative. | Measure(s) Involve three troopers at each post inspection. | Outcome(s) Three trooper actively participated in the inspection process during each Post's annual inspection. Troopers were included in the discussion of crash reduction efforts. | Add'l comments Informal surveys of troopers and sergeants felt that the troopers participation in the inspection process provided them with better insight as to why many of the administrative processes are done. The troopers provided productive information to the inspectors when evaluating the crash reduction efforts at each post. |
| C. Reduce traffic crashes, deaths and injuries in urban areas of Ohio through effective use of personnel, equipment, and technology to meet or exceed public expectations and national standards for service delivery and organizational | Goal(s) Realize a decrease in urban traffic related deaths. | Strategy(ies) Utilize the motor unit and aviation section to enforcement traffic laws in urban areas. | Measure(s) Realize a decrease in urban traffic deaths from the previous year. | Outcome(s) There were 374 urban traffic fatalities in 2008, reported through 1/7/2009. There were 41 less urban fatalities than the previous year which is a 10% reduction. | Add'l comments The motor unit focused efforts in the Columbus and Cincinnati metro areas, recording 14,250 enforcement contacts. The aviation section participated in 75 TRIADs during 2008, mostly in the Cincinnati and Canton areas. They additionally participated |

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| performance. | | | | | in 19 safe commute initiatives in the Columbus area. The section logged 23,153 enforcement contacts. |
| D. Work to improve Homeland Security by investigating and recording suspected criminal activity in a prompt, professional and efficient manner. | Goal(s) Achieve an increase in professional traffic stops primarily directed toward crash reduction with an ever-present awareness of criminal activity. | Strategy(ies) Provide "24/7" criminal patrol guidance, information and resources to field units through the expertise and experience of the criminal patrol section. | Measure(s) Increased overall traffic stops, criminal cases, and Blue Max apprehensions throughout the State, tracked in CAD. | Outcome(s) Criminal case investigations increased 11% over 2007. There were 154 criminal patrol award winners which is 18 more than in 2007. Auto larceny cases increased by 4% from 2007 totals. Three more units earned the ACE award than in 2007. | Add'l comments 2008 statistical numbers include: 237- weapons 5,230 - drugs 503 - recovered vehicles 2,507 - felonies |

Ohio State Highway Patrol Strategic Plan – GHQ Offices – Annual Goals Reporting

GHQ Office - **Strategic Services**

Annual Goals for Year - **2008**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



| START OF YEAR | | | END OF YEAR | | |
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| Goal Strategic Plan | Objective Short Term Goal(s) | Strategy(ies) | Performance Measure(s) | Outcome(s) | Supporting Comments |
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | <p>Goal(s) Assist the field in achieving the 24/7 Initiative goal.</p> <p>Provide high-quality audio visual productions in support of the 24/7 Initiative. (VP)</p> <p>Assist field operations in achieving the 24/7 Initiative goal through visual production support. (VC)</p> <p>Create a conduit for data to help the field mitigate crashes and crime. (SA)</p> | <p>Strategy(ies) Promote traffic safety, including OVI awareness, and criminal patrol successes through media interviews, Web site information, PFS programs including You Are in Control, and continued involvement in metro area initiatives.</p> <p>Help promote traffic safety and awareness through video support in a wide variety of mediums aimed at differing demographics such as teen-agers and senior citizens. (VP)</p> <p>Provide professional visual communications, graphic design, and editing services to help field officers communicate and promote traffic safety education and awareness. (VC)</p> <p>Provide the field units usable data in the form of reports, recaps and guides to assist in them in the success of the 24/7 Initiative. (SA)</p> | <p>Measure(s) Crash fatality reductions, increased PFS initiatives, and enhanced internal and external communications to promote traffic safety and criminal patrol measures.</p> <p>Number of projects completed as well as feedback from targeted groups. (VP)</p> <p>Crash fatality reductions and enhanced internal and external communications to promote traffic safety and criminal patrol measures. (VC)</p> <p>Injury & fatal crash reduction along with continued summation of criminal efforts. (SA)</p> | <p>Outcome(s) Provided Web site daily postings of Ohio fatality statistics and monthly criminal patrol statistics. Also, provided special daily holiday recaps on the Web during the Summer holidays.</p> <p>Web site statistics (Jan. 1 - Nov. 30, 2008): Visits-1,462,886; Average Visits per Day-4,366; Page Views-2,349,688; Average Page Views per Day-7,013; Successful Hits for Entire Site-21,782,472; Average Hits per Day-65,022; Home Page Hits-584,136</p> <p>Completed 12 monthly commander columns and PSA scripts. Added monthly pod casts from the Colonel and posted to the Web site. Scripts also as part of a new PFS partnership provided monthly to AK Steel for broadcast on WLW sports programming.</p> <p>Achieved national AP coverage on Ohio's record-low fatalities in 2008.</p> <p>Began daily e-mailing of Patrol news stories to statewide commanders to enhance internal communications and added Patrol news link through Google to the Patrol's Web site front page for external communications of Patrol successes.</p> | <p>Add'l comments</p> |

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| | | | | <p>Wrote Colonel's Fying Wheel magazine letter for four issues to enhance internal communications on the Division's value and successes.</p> <p>Developed media releases and other media interviews from SAU Traffic and Crime Bulletins throughout the year.</p> | |
| <p>A. Increase accountability and efficiency of services through partnerships, comprehensive planning, and measurable performance standards.</p> | <p>Goal(s) Work closely with media and legislators to effectively guide legislation to positively impact the 24/7 Initiative goal.</p> | <p>Strategy(ies) Introduce the You Are in Control program. Gain statewide and local level PFS private sector support. Effectively communicate changes in Ohio law in a timely and concise manner to field personnel.</p> | <p>Measure(s) Increase private sector partners at state and local levels. Increase media and legislative contacts. Develop internal communications methods to assist field personnel in 24/7 Initiative and legislative matters.</p> | <p>Outcome(s) The legislative affairs personnel tracked over 150 bills during the 127th General Assembly. Staff Lieutenant Davis responded quickly to constituent concerns presented by legislative members to successfully answer questions or resolve issues.</p> <p>Developed partnerships with AK Steel and Cincinnati Bengals to promote traffic safety and criminal patrol information.</p> <p>Coordinated Patrol's presence at the COSI Emergency Day event to highlight Patrol traffic safety services. More than 2,300 attendees at the event.</p> <p>Through the Local Programs portion of the Web site, assisted in the development of numerous local level safety marketing programs with Posts.</p> | <p>Addt'l comments</p> |
| <p>B. Provide a work environment that attracts and retains a diverse group of quality applicants, rewards employee excellence, and promotes leadership through supervisory accountability.</p> | <p>Goal(s) Encourage and schedule media and legislative ride-alongs with field units/personnel. Continue assisting recruitment marketing, particularly related to under-represented demographics.</p> | <p>Strategy(ies) Work with media and legislators to encourage media ride-alongs related to specific 24/7 Initiative elements. Assist as needed the recruitment office to positively promote careers in the Patrol.</p> | <p>Measure(s) Expand Web-based marketing for the 24/7 Initiative elements, and recruitment. Increase overall ride-along totals, and the qualified applicant pool in minority and female demographics.</p> | <p>Outcome(s) Legislative members conducted two separate ride-alongs with the aviation unit during 2008 to better understand the value of air enforcement. Twelve members of the legislature conducted ride-alongs at the post level.</p> <p>Enhanced the female and minority recruitment section of the Web site, including testimonials and other information highlighting female and minority career successes.</p> <p>Began e-mailing media releases to reporters and editors to reach a</p> | <p>Addt'l comments</p> |

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| | | | | significantly greater number of media personnel in a more efficient manner. | |
| C. Reduce traffic crashes, deaths and injuries in urban areas of Ohio through effective use of personnel, equipment, and technology to meet or exceed public expectations and national standards for service delivery and organizational performance. | Goal(s) Educate legislators about the elements of the 24/7 Initiative, and challenges facing the Patrol. | Strategy(ies) Continue to promote the metro initiatives, and connection between professional traffic enforcement and criminal patrol successes. Promote 24/7 information on the Web site for media and public use. | Measure(s) Media interviews, Web enhancements and statistics, legislative contacts, and internal/external communications focused on the 24/7 Initiative elements. | Outcome(s) Staff Lieutenant Davis encouraged Post Commanders to meet at the local level with there are representative and senator. Support materials for the meetings were provided to commanders for a structured and successful overview of the 24/7 initiative. Worked directly with resepctive District staffs to develop media releases for pre- and post-metro operations efforts. Media interviews-1,959; GHQ media releases-157; Internet Web site email messages-1,575; Media ride-alongs-60; Local media releases written-230 (including media releases for 61 Patrol-operated OVI checkpoints; Cases viewed/disseminated-23. 29 speeches and special presentations prepared for Colonel and senior staff. Also, 18 presentations and scripts for internal and external communications projects. New Web site designed for compliance with the Governor's Web directive. | Addt'l comments |
| D. Work to improve Homeland Security by investigating and recording suspected criminal activity in a prompt, professional and efficient manner. | Goal(s)Continue to connect traffic enforcement with homeland security, and further the "First Preventer" message. | Strategy(ies) Utilize speech details, presentations, Web, legislative meetings, and media interviews to communicate relationship between traffic enforcement and terrorism prevention. | Measure(s) Number of special presentations, interviews, internal/external communications tied to the relationship between traffic enforcement and homeland security. | Outcome(s) Many of the 29 speeches and special presentations for the Colonel and senior staf linked traffic enforcement with crime prevention, which is directly tied to homeland security efforts. Statehouse security article tied to homeland security efforts distributed to 12 law enforcement and homeland security trade magazines. The article was published on a law enforcement/homeland security Web | Addt'l comments |

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Ohio State Highway Patrol Strategic Plan – GHQ Offices – Annual Goals Reporting

GHQ Office - *Technology and Communications Services*

Annual Goals for Year - *2008*



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



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| Goal Strategic Plan | Objective Short Term Goal(s) | Strategy(ies) | Performance Measure(s) | Outcome(s) | Supporting Comments |
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal(s) Maintain the MARCS statewide and continue to improve the communications network. | Strategy(ies) Enhance the features of the current system, improve the dependability of the radio coverage, and improve overall officer safety through technology. | Measure(s) Continue to increase interoperability with both local, state, and bordering state agencies. Continue to research and provide emerging technology to the field. Continue to work with MPO to improve the overall MARCS. Interconnect LEERN and MARCS to support operational dispatch. | Outcome(s) Michigan State Police interoperability plan is on-going. The Ohio infrastructure is complete. The Michigan Talkgroup has been established with Motorola. Initial discussions were held with Indiana. Oakwood Communications in Hamilton County has been established. Currently researching and testing mobile GPS data combo antenna system, Portable Breath Testing equipment, LIDAR, RADAR, electronic flares. TCS Staff continues to work with Ohio MARCS on system upgrades, scheduled maintenance outages, and efficient methods to support our Division's operations. Ohio MARCS will facilitate requested changes to Division Mobile Computer Terminals functionality. Researching to develop RoIP for statewide LEERN communications. | Addt'l comments Pending from Michigan are the code plugs so continued programming locally can occur. OSP has the ability to patch to this talkgroup for enhanced interoperability. Because of budget constraints, some of the new technology may not proceed to Purchasing. Testing and research will continue. Several servers have been replaced to enhance data storage and speed. Testing of new version for CAD Upgrade tested by TCS personnel. TCS personnel and SAU working with Ohio MARCS Geofile personnel and Records Management to produce usable reports for field use. |

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| | | <p>Utilize budgeted funds to maintain and improve existing infrastructure, hardware, and software to plan for future upgrades.</p> <p>Provide timely CAD training and user support to the field.</p> <p>Provide Command Vehicle driver's training through a certified truck driving institute.</p> | <p>Replace BAC machines, ESMD equipment, and review future lightbar replacement needs.</p> <p>CAD Specialists will continue to provide CAD training, BI-Web training, and 24/7 on-call support to the field.</p> <p>CAD Specialists will continue to support GHQ components with CAD data submission, clarification and report generation.</p> <p>Annual refresher training should be conducted in-house. Add recommended safety features identified during CV driver's training.</p> | <p>Department of Health is going to maintain the BAC replacements. ESMD equipment has been evaluated.</p> <p>All CAD classes scheduled within 6 weeks of new dispatcher hirings.</p> <p>BI Web instructed as needed and added to the Supervisor CAD Familiarization Course.</p> <p>24/7 CAD On-Call support rotated between the three CAD Specialists with very minimal overtime for the entire year.</p> <p>OIS personnel and personnel from the Ohio Investigative Unit received BI Web training.</p> <p>CV drivers' training successfully completed in August 2008.</p> <p>Backing system was installed.</p> | <p>Lightbar - Planned for Summer Demo Day.</p> <p>20 new dispatchers received CAD training. Per HRM, 22 troopers/sergeants received CAD training while under the Transitional Return to Work Program. CAD training was provided to 13 troopers who graduated but were not released to trooper positions.</p> <p>11 BI Web training classes instructed.</p> <p>21 drivers and 3 in-house instructors received the CV training.</p> |
| A. Increase accountability and efficiency of services through partnerships, comprehensive planning, and measurable performance standards. | Goal(s) Provide accurate and timely services through long-term planning and monitoring of the system. | Strategy(ies) Implement the Operational Dispatch Program statewide. Ensure proper monitoring abilities at all facilities. | Measure(s) Bring all posts into Level 3 by 2008. Implement and/or upgrade post video systems as needed. | Outcome(s) All posts have implemented Level 3. Systems at several posts were upgraded for Operational Dispatch. Review and upgrades of others is ongoing. | Add'l comments All but P-23 & P-45 will be Level 4 by February 2009. P-23 and P-45 will be Level 4 by construction completion date. |

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| | | <p>Implement an efficiency initiative plan as per the Director's Office.</p> <p>Continue to monitor daily CAD/MCT/radio operations and support through the review of Remedy help desk tickets and concerns from the field.</p> <p>Continue to participate in the Ohio AMBER Alert program. Assist with special initiatives such as the CART and Missing Child Alert.</p> <p>Offer training to outside users of LEADS and conduct system audits to improve efficient use of the system.</p> | <p>Conduct a 6-month review of ways to improve responsiveness and eliminate unnecessary services.</p> <p>Track unresolved DPS/MARCS Remedy tickets and ensure proper resolution.</p> <p>Attend AMBER Alert meetings and continue training with other agencies.</p> <p>Review and critique AMBER Alerts throughout the year.</p> <p>Conduct at least 6 "New TAC" and 10 "Basic" LEADS training classes.</p> <p>Implement a specialized training class for agencies using the Internet for LEADS access.</p> <p>Complete 30-40 technical security audits of agency computer systems connected to LEADS.</p> | <p>Review was completed. Several cost savings recommendations have been forwarded to the Director's Office and some have been implemented.</p> <p>TCS dispatch personnel & ET's monitor Remedy tickets and identify trends in an effort to be more proactive for statewide issues.</p> <p>Dispatcher Manager Wagner provided Amber training to several law enforcement agencies across the state.</p> <p>S/Lt. Jackson continues as a member of the Ohio Amber Alert Steering Committee and is the Operations Coordinator for Ohio.</p> <p>Each Amber Alert is reviewed and critiqued throughout the year to ensure quality and proper response.</p> <p>Completed.</p> <p>Completed.</p> <p>Completed.</p> | <p>A variety of issues are worked using Remedy including Geofile, radio issues, CAD and MCT issues, password resets, and requests for changes to the CAD system.</p> <p>LEADS held: 10 New-TAC, 9 Basic Operator, 8 In-Service, 2 Practitioner, and 1 OPOTA classes for LEADS operators.</p> <p>LEADS held 9 classes for users of the Messenger client to access LEADS through the Internet.</p> <p>The Technical Security staff conducted a total of 52 system inspections this year.</p> |
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| | | Continue to research and implement new and emerging technology in the areas of voice and data communications. | <p>Research logging recorders for post applications.</p> <p>Complete work to begin sharing drivers license images with other states.</p> <p>Work with ODOT to establish an on-line special hauling permit file through LEADS.</p> <p>Implement the use of a portable LPR system for special details.</p> <p>Expand the use of digital video in enforcement vehicles with the best system meeting OSHP needs.</p> <p>Work with LCS to develop an access solution for the mobile DX stations.</p> <p>Implement a centralized on-line warrant status database.</p> | <p>Software researched for logging recorders. Current loggers will not be supported after 2010.</p> <p>Completed.</p> <p>Completed.</p> <p>On hold.</p> <p>Some progress was made, but this is on hold pending available funding.</p> <p>Completed.</p> <p>Completed.</p> | <p>Working with BMV and our vendor, this is now in production for our users to access other participating states' images.</p> <p>In production.</p> <p>This effort to pursue this test was delayed by higher priorities and we are now waiting on specifications of available systems from a vendor to begin testing.</p> <p>We studied 4 different systems through pilot programs and determined a likely system meeting our needs. When funding becomes available, we will work toward a full post test of that system in an effort to finalize a selection.</p> <p>After several land-based and wireless alternatives failed to meet the system needs, a satellite solution was developed. The vans began being fitted with this equipment in December.</p> <p>This database is in production and being used by all Patrol Posts. Policy is being revised and should be released in late December.</p> |
| B. Provide a work environment that attracts and retains a diverse group of quality applicants, rewards employee excellence, and promotes leadership through supervisory accountability. | <p>Goal(s) Provide opportunities for growth and development through advanced training. Maintain a high performing and goal oriented team.</p> | <p>Strategy(ies) Expand training for technical staff and the field on MARCS/specialty equipment.</p> | <p>Measure(s) Work with Academy staff to provide MCT and radio training.</p> <p>Seek internal and external technical training for TCS staff.</p> | <p>Outcome(s) It was determined that TCS and Field Sergeants would continue instructing MCT Training. ET3s continue to instruct radio training for new graduating classes.</p> <p>NIMS On-Line training completed by ETM Piper. TCS dispatch staff attended overview on Crystal Reports (records management) soon to replace BI Web.</p> | Add'l comments |

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| | | <p>Provide specialized dispatcher/electronic technician programs and training.</p> <p>Provide training opportunities for the technical OSHP System Support staff.</p> | <p>Annual dispatcher and ET In-Service.</p> <p>Provide specialized in-house ET training to 1/3 of state ET workforce.</p> <p>Offer training to at least 15 members of Systems Operations to assist them in performing their unique duties more efficiently.</p> | <p>In a fiscal savings effort, the statewide Annual Dispatcher and ET In-Service utilized the 2-day Crucial Conversations training as their 2008 In-Service.</p> <p>Dispatcher Management and all Dispatcher Supervisors attended Sergeant Skills series, and Administrative Investigations updated training.</p> <p>Training in RADAR and LIDAR made available and at least 1/3 of state ET workforce has attended. Continued training for the Centracom Channel Banks, troubleshooting and repair.</p> <p>Completed.</p> | <p>This saved in travel expenses, printing expenses, meals, and overall personnel resources.</p> <p>Members of the Systems Operations staff attended at least 24 specialized training classes designed to assist the individual perform his or her job duties more efficiently.</p> |
| <p>C. Reduce traffic crashes, deaths and injuries in urban areas of Ohio through effective use of personnel, equipment, and technology to meet or exceed public expectations and national standards for service delivery and organizational performance.</p> | <p>Goal(s) Provide a stable computer infrastructure, voice/data communications, and digital in-car video at acceptable service levels for Division employees.</p> | <p>Strategy(ies) Provide the field with vehicles and equipment.</p> <p>Upgrade computer equipment to the most current technology.</p> <p>Upgrade networking equipment.</p> | <p>Measure(s) Maintain adequate replacement car installations from Central Install for the field.</p> <p>Continue to replace the remaining 2nd generation CADs with workstation-class systems.</p> <p>Replace outdated routers at all MARCS/OSHP sites.</p> | <p>Outcome(s) Installed 12 Dodge Chargers and 12 Chevy Impalas for testing as enforcement vehicles.</p> <p>280 Crown Victorias and 120 other enforcement and non-enforcement vehicles were installed and distributed to the field.</p> <p>In progress.</p> <p>Pending.</p> | <p>Add'l comments</p> <p>Eleven have been replaced and an additional 13 are about to be deployed.</p> <p>Operational Dispatch changed the priority of this objective. Consolidation of facilities has provided some emergency equipment and the new sites are being outfitted with updated equipment. As consolidation continues, this is being addressed on a case-by-case basis.</p> |

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| <p>D. Work to improve Homeland Security by investigating and recording suspected criminal activity in a prompt, professional and efficient manner.</p> | <p>Goal(s) Ensure prompt collection and reporting of Homeland Security issues obtained through Division resources.</p> | <p>Strategy(ies) Monitor phones, radio, data entry in CAD, review Intelligence Reports; Continue Chempack and OLERP training with field dispatchers coordinated by the Columbus Communications Center dispatch personnel.</p> | <p>Measure(s) Monthly review of logs. Review of Incident Vehicle/Subject data entered in CAD and crosscheck with OIS data. Continue established training procedures at the CCC with the field dispatchers.</p> | <p>Outcome(s) Dispatcher Manager and Supervisors review monthly logs, phone calls, and CAD Incident data to ensure proper procedures are followed. Any discrepancies are reported to GHQ-TCS. OLERP/Chempack training is conducted by CCC staff with dispatchers across the state.</p> | <p>Add'l comments Dispatcher Management and CAD Specialists work closely with Strategic Services in reviewing CAD data entries from field personnel. CAD Specialists staff support field, OIS, OIU, AIU, LCS on a variety of information which comes from CAD. 24/7 Initiative continues to be supported by TCS Dispatcher staff including identifying issues, manual updates, and training as needed.</p> |
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Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Findlay District 1**

Annual Goals for Year - **2009**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct consistent with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



-----START OF YEAR-----}{-----END OF YEAR-----}

| Goal Strategic Plan | Objective (Short Term Goal) | Strategy(ies) | Performance Measures | Outcome(s) | Supporting Comments |
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| <p>(Primary Operational Goal)</p> <p>10% Traffic Fatality Reduction in Ohio by 2011</p> | <p>Goal 1</p> <p>Continue the 24/7 Initiative by striving to achieve our original goal of 145 traffic fatalities for District One in 2009.</p> | <p>Strategy 1</p> <p>Utilize District One Units in the Toledo and Lima Metro Areas to address traffic crash problems.</p> <p>Strategy 2</p> <p>Direct the workforce toward other specific areas that need traffic enforcement.</p> <p>Strategy 3</p> <p>Continue to focus on motorcycle initiatives.</p> | <p>Measure 1</p> <p>The number of District/Post Tactical Squads to increase over 2008.</p> <p>Measure 2</p> <p>Number of unique tools and programs created to address these issues.</p> <p>Measure 3</p> <p>Number of safety/educational programs dedicated to motorcycle safety.</p> | <p>Outcome 1</p> | <p>Add'l comments 1</p> |
| | <p>Goal 2</p> <p>Provide local career development for all employees in District One.</p> | <p>Strategy 1</p> <p>Educate all levels of employees about other job positions within District One.</p> | <p>Measure 1</p> <p>Number of programs used to create a new understanding between the ranks and raise the overall level of morale.</p> | <p>Outcome 1</p> | <p>Add'l comments 1</p> |

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| | | <p>Strategy 2</p> <p>Utilize first line supervisors to develop each employee to their fullest potential.</p> | <p>Measure 2</p> <p>Monitor the behavior of all employees and reduce the number of administrative investigations from last year.</p> | | |
| | <p>Goal 3</p> <p>Increase criminal investigation efforts throughout District One.</p> | <p>Strategy 1</p> <p>Provide training by DHQ/OIS and Criminal Patrol Units to troopers and sergeants in order to enhance criminal investigation techniques</p> <p>Strategy 2</p> <p>Provide training by DHQ/OIS to Drivers License Examiners regarding fraudulent documents.</p> | <p>Measure 1</p> <p>Increase the number of criminal investigations, bolts, ACES and criminal patrol award winners over 2008.</p> <p>Measure 2</p> <p>Monitor the number of case investigations initiated regarding fraudulent documents.</p> | | |

Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Bucyrus District 2**

Annual Goals for Year - **2009**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



-----START OF YEAR-----}{-----END OF YEAR-----}

| Goal Strategic Plan | Objective (Short Term Goal) | Strategy(ies) | Performance Measures | Outcome(s) | Supporting Comments |
|---|---|--|---|------------|---------------------|
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal 1 Achieve the District Two fatal ceiling of 80. | Strategy 1 Operational meetings designed to prioritize the deployment of district resources. | Measure 1 Total number of people killed as a result of traffic crashes. | Outcome 1 | Add'l comments 1 |
| | Goal 2 Effective administrative operations. | Strategy 1 Quarterly audits of posts and sections. | Measure 1 No areas out of compliance during annual inspection. | Outcome 1 | Add'l comments 1 |
| | Goal 3 Effective response to critical incidents. | Officer Survival Training Advanced Trooper Training and effective Roll Call Training. | Develop and conduct training for all uniform officers. | | |
| | Goal 4 Create / maintain an ethical environment that encourages a strong work ethic. | Emphasize district priorities of: Public Service, Crash Reduction, and Criminal Patrol. Recognition of employees meeting expectations. Training, direction, and progressive discipline for those who fail to meet expectations. | Intangible but critical to achievement of all goals. | | |
| | Goal 5 Reduce Divisional liability. | Identify and effectively address operational deficiencies through training before behavior results in disciplinary action. | Development of a district- level system that creates and tracks individualized training programs. | | |

Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Massillon District 3**

Annual Goals for Year - **2009**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct consistent with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



-----START OF YEAR-----

-----END OF YEAR-----

| Goal Strategic Plan | Objective (Short Term Goal) | Strategy(ies) | Performance Measures | Outcome(s) | Supporting Comments |
|---|---|--|---|------------|---------------------|
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal 1 Reduce fatalities within the District from three year average of 149. | Strategy 1 Focus and direct post efforts through monthly 24/7 meetings and direct oversight. | Measure 1 Reduce fatalities within the District to 2009 goal of 142. | Outcome 1 | Add'l comments 1 |
| | Goal 2 Decrease urban fatalities within the District. | Strategy 1 Increase and/or maintain traffic safety partnerships with local police agencies. | Measure 1 Reduce urban fatalities from 2008 numbers. | Outcome 1 | Add'l comments 1 |
| | Goal 3 Increase criminal patrol cases within the District. | Work with post supervisors and troopers to increase number of units involved with the program. | Increase total cases from 2008 numbers. | | |
| | Goal 4 Increase field time of post sergeants. | Evaluate and encourage field sergeants to spend a minimum 25% of their time on patrol or road supervision. | Evaluation of hours claimed by field sergeants. | | |

Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Warren District 4**

Annual Goals for Year - **2009**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



-----START OF YEAR-----}{-----END OF YEAR-----}

| Goal Strategic Plan | Objective (Short Term Goal) | Strategy(ies) | Performance Measures | Outcome(s) | Supporting Comments |
|---|---|--|---|------------|---------------------|
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal 1 Achieve the Warren District fatal ceiling of 127. | Strategy 1 Primary focus on OVI and safety belt violations. | Measure 1 The number of fatal crashes and deaths | Outcome 1 | Add'l comments 1 |
| | Goal 2 Sergeants will maintain overall patrol and road supervision time to a cumulative 30%. | Strategy 1 Sergeants are expected to spend time on patrol mentoring and assisting troopers on their shift. Sergeants are expected to focus on road patrol duties when not assisting troopers or performing administrative duties. | Measure 1 30 percent of total time will be patrol and road supervision time. | Outcome 1 | Add'l comments 1 |
| | Goal 3 Consolidation of Dispatching Operations | Effectively address issues relating to personnel, operations, and facilities to allow for consolidation of dispatching services. | Completion of dispatch centers at Ravenna and Ashtabula. | | |
| | Goal 4 A 5% increase in the number of criminal patrol arrests and Blue Max apprehensions. | Provide criminal patrol training to all troopers and sergeants Formulate and implement plans for criminal patrol tactical squads at the post and district level. Provide specialized training to officers interested in auto larceny through the Division's 80 Day | The number of criminal patrol and Blue Max apprehension points and award winners. | | |

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| | | Investigators programs | | | |
| | Goal 5 Promote positive employee relations at all levels within the district. | Recommend training related to employee relations. Support all levels of mentoring. Emphasize the skills learned from Crucial Conversations training. | Issues are handled timely and employee relationships strengthened. | | |

Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Piqua District 5**

Annual Goals for Year - **2008**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



-----START OF YEAR-----}{-----END OF YEAR-----}

| Goal Strategic Plan | Objective (Short Term Goal) | Strategy(ies) | Performance Measures | Outcome(s) | Supporting Comments |
|---|--|---|---|------------|---------------------|
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal 1 D-5 will concentrate all 24/7 efforts in the area of enforcement and education contacts to achieve this goal | Strategy 1 All public relations programs and enforcement purpose contacts will be directed towards reducing crashes in our area | Measure 1 Overall reduction of rural / urban fatalities in our eleven county area. | Outcome 1 | Add'l comments 1 |
| | Goal 2 Reduction of youthful driver fatalities. | Strategy 1 Create educational and enforcement based youthful driver programs to promote safe driving. | Measure 1 Crash statistics. | Outcome 1 | Add'l comments 1 |
| | Goal 3 Effective 24/7 efforts in education and visibility of uniformed patrols to the six resident counties of D-5. | Each post will create a program to transfer their visible coverage of their assigned resident county | Overall effectiveness in resident county coverage | | |
| | Goal 4 Identify and apprehend OVI's, aggressive driving violations and criminals. | Initiate post & District tactical squads to apprehend OVI's, aggressive drivers and criminals. | OVI ,Aggressive driver arrests, Blue Max and Criminal Patrol Apprehensions | | |
| | Goal 5 Using CAD Data/Maps Identify high crash locations and concentrate efforts in those areas to reduce crashes. | All D-5 posts will identify high crash locations in their areas. Post and shift specific programs will be developed to reduce crashes in these areas. | Creative and innovative programs developed to reduce overall crashes in the district. | | |

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| | <p>Goal 6</p> <p>Increase voluntary safety belt compliance</p> | <p>Enforcement and public contacts will be directed towards safety belt usage</p> | <p>Overall increase in voluntary safety belt usage within the district.</p> | | |
| | <p>Goal 7</p> <p>Improve Vehicle Safety through professional public contacts</p> | <p>All D-5 posts will implement motor vehicle inspections (MVI's) on a regular basis using the MVI team.</p> | <p>All D-5 posts will implement motor vehicle inspections (MVI's) on a regular basis.</p> | | |
| | <p>Goal 8</p> <p>Real Time Accountability</p> | <p>All D-5 personnel will reduce time spent on redundant reporting systems.</p> | <p>All D-5 posts/sections will implement simple but effective audit steps to verify compliance and monitor patrol hours.</p> | | |

Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Columbus District 6**

Annual Goals for Year - **2009**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



-----START OF YEAR-----}{-----END OF YEAR-----}

| Goal Strategic Plan | Objective (Short Term Goal) | Strategy(ies) | Performance Measures | Outcome(s) | Supporting Comments |
|--|--|---|---|------------------|-------------------------|
| <p>(Primary Operational Goal)</p> <p>10% Traffic Fatality Reduction in Ohio by 2011</p> | <p>Goal 1 District Six Posts will strive to reduce their respective 2008 fatality starting number (their three year average fatality number) by one fatality each, thus achieving a reduction of six (6) fatalities District wide.</p> | <p>Strategy 1 Identify, evaluate and monitor fatal and injury crash trends using LINCS information and other resources.</p> <p>Strategy 2 Target crash-contributing violations through education initiatives, high visibility, directed daily patrols, and special enforcement programs.</p> <p>Strategy 3 Identify contributing roadway engineering factors and recommend corrective measures.</p> | <p>Measure 1 The total number of fatalities resulting from urban and rural traffic crashes in the district.</p> | <p>Outcome 1</p> | <p>Add'l comments 1</p> |
| | <p>Goal 2 Personnel will continue to educate the public on the necessity of safety belt usage and strictly enforce occupant restraint laws to achieve a heightened voluntary compliance rate.</p> | <p>Strategy 1 Education of the public through speech details and the media, with a focus toward groups showing the greatest need and lowest compliance.</p> <p>Strategy 2 Focused, zero tolerance safety belt enforcement</p> | <p>Measure 1 Compliance surveys for Central Ohio, as well as compliance as determined by local surveys. Post will conduct and compare their own surveys for a more valid assessment.</p> <p>Measure 2 Usage rates in crashes.</p> | <p>Outcome 1</p> | <p>Add'l comments 1</p> |

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| | | | Measure 3 Total safety belt enforcement functional activity. | | |
| | Goal 3 Troopers will continue to diligently detect and apprehend impaired motorists with our goal being to reduce the number of alcohol-related crashes. | Strategy 1 Daily aggressive enforcement of OVI laws. Strategy 2 Area specific special enforcement programs. Strategy 3 Participation in multi-agency checkpoints and innovative local initiatives. | Measure 1 The alcohol involvement rate in crashes. Measure 2 OVI enforcement functional activity. | | |
| | Goal 4 Target identified crash-causing driver behaviors and high crash experience roadways, corridors, and areas. Target, as well, roadways and areas within our jurisdiction determined to be plagued with criminal activity. | Strategy 1 Utilize PSIs, PBIs and other initiatives based on LINC data and other information to address these problematic crash sites and driver behaviors. Employ multi-agency initiatives when possible and appropriate. Strategy 2 Using location-based CAD information and other resources and intelligence, employ local and multi-agency criminal patrol initiatives. | Measure 1 Effective reduction of crash frequency and/or severity on targeted roadways/areas. Measure 2 Overall observations of driver behaviors and contributing factors of crashes. Measure 3 Criminal activity enforcement successes and any trends resulting from criminal patrol initiatives. | | |
| | Goal 5 Troopers will strive to dedicate 50% of their time to patrol; supervisors will strive to spend the post developed percentage (goal) of their total time on the road patrolling or directly supervising troopers. | Strategy 1 Effectively utilize CAD data and other technology advancements to reduce redundant and time consuming administrative tasks. Strategy 2 Innovatively reduce on-post time, thereby | Measure 1 Overall available pro-active patrol time for troopers and its percentage to total hours worked. Measure 2 Hours of direct supervision/road patrol time for | | |

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| | | maximizing pro-active patrol time for troopers and direct supervision time for sergeants. | sergeants and the percentage to total hours worked by supervisors. | | |
| | Goal 6 Uniform members and professional staff will work in a cooperative fashion with public safety agencies and community partners within the District. | Strategy 1 Continue our multi-agency participation in endeavors that are geared toward heighened public safety, to include the metro initiative in Franklin County, criminal patrol efforts, and other rural and urban local and post-level programs. | Measure 1 Level and degree of involvement in worthwhile, specific initiatives directed at reducing traffic fatalities and increasing overall public safety with respect to criminal activity that is within our powers and duties to control. Measure 2 At least four initiatives with Franklin County Law Enforcment partners to impact the urban crash picture. | | |

Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Cambridge District 7**

Annual Goals for Year - **2009**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct consistent with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



-----START OF YEAR-----}{-----END OF YEAR-----}

| Goal Strategic Plan | Objective (Short Term Goal) | Strategy(ies) | Performance Measures | Outcome(s) | Supporting Comments |
|---|---|---|---|------------|---------------------|
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal 1 Reduce the number of rural/urban traffic fatalities to be no more than 77 in District Seven for 2009. | Strategy 1 District Seven will utilize enforcement and education to focus on crash causing violations and modify driving behavior. High visibility patrols and special enforcement programs that are area specific will be utilized to reduce fatal crashes. | Measure 1 Fatal Crashes Education Efforts Special enforcement/ programs | Outcome 1 | Add'l comments 1 |
| | Goal 2 Create a reduction of 3% in speed related crashes. | Strategy 1 Speeding violations will be targeted aggressively in regular patrol, tact squads and overtime patrols. The media and educational programs will also be utilized. | Measure 1 Crash Statistics Educational efforts and media contacts. Enforcement Statistics. | Outcome 1 | Add'l comments 1 |
| | Goal 3 Create a reduction of 3% in the number of alcohol related crashes. | There will be Post and District initiated targeted enforcement efforts. All Posts in District Seven will be conducting OVI Checkpoints. | Crash Statistics. Enforcement Statistics (OVI) Number of completed OVI Checkpoints | | |
| | Goal 4 Continue to increase safety belt compliance in order to reduce fatalities in crashes. | Utilization of the media and educational efforts. Safety belt enforcement programs. | Number of media contacts and educational efforts. Safety Belt Surveys. | | |

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| | Goal 5 Reduce fatal crashes involving motorcycles. | Increase awareness through media contacts and educational efforts. Utilize local dealerships for a conduit to the riders. Strictly enforce applicable laws relating to the operation of motorcycles. | Crash Statistics Number of media, educational and speech details relating to motorcycle safety. Enforcement Statistics. | | |
| | Increase participation in the Criminal Patrol Program in District Seven. | Utilize District temporary criminal patrol teams. Education of personnel Localized Tact Squads. | Enforcement Statistics (Criminal Cases/ Criminal Patrol/Blue Max Points) Training Opportunities | | |

Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Wilmington District 8**

Annual Goals for Year - **2009**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



-----START OF YEAR-----}{-----END OF YEAR-----}

| Goal Strategic Plan | Objective (Short Term Goal) | Strategy(ies) | Performance Measures | Outcome(s) | Supporting Comments |
|---|---|--|--|------------|---------------------|
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal 1 Reduce annual traffic fatalities to reach the District Goal of 170 deaths. | Strategy 1 Identify crash causes and problem areas and direct increased enforcement and education toward those areas and violations. | Measure 1 Arrests Reduction of crashes | Outcome 1 | Add'l comments 1 |
| | Goal 2 Increase individual participation and overall enforcement of OVI, Safety Belt, Commercial, Failure to Yield, and Following Too Close Violations. | Strategy 1 Utilize OVI checkpoints, saturation patrols and shift tac squads to promote aggressive OVI enforcement by all units. Reinforce the District's zero tolerance policy to uniform units, aggressively enforcing the safety belt laws. Promote enforcement and education of crash causing violations during traffic stops. Publicize efforts through the media. | Measure 1 OVI Arrests Special Enforcement Alcohol related crashes Media releases | Outcome 1 | Add'l comments 1 |
| | Goal 3 Utilize crash statistics to specifically target crash causing violations, educate motorcyclists, and reduce fatalities within metropolitan areas. | Continue to assign units to high crash routes in and around metropolitan areas. Develop partnerships with other agencies, encouraging their involvement in traffic safety. | Interstate hours Special enforcement | | |
| | Goal 4 Increase the | Utilize available pin maps and intelligence | Criminal arrests | | |

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| | apprehension of criminals traveling our roadways through increased individualized focus toward Criminal Patrol and Auto Larceny. | to assign units in high crime areas that coincide with high crash areas. | | | |
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Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Jackson District 9**

Annual Goals for Year - **2009**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



-----START OF YEAR-----}{-----END OF YEAR-----}

| Goal Strategic Plan | Objective (Short Term Goal) | Strategy(ies) | Performance Measures | Outcome(s) | Supporting Comments |
|---|---|---|--|------------|---------------------|
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal 1 Reduce the number of persons killed in traffic crashes | Strategy 1 Promote efforts to meet and maintain the 24/7 Initiative goal of 70 through education and enforcement | Measure 1 Meet or below established 24/7 goal of 70 persons killed in District Nine | Outcome 1 | Add'l comments 1 |
| | Goal 2 Reduce the number of alcohol related fatal crashes | Strategy 1 Enforce OVI laws and educate the public to reduce the % of alcohol related fatal crashes from 2008. | Measure 1 Increased OVI enforcement and quality educational details. | Outcome 1 | Add'l comments 1 |
| | Goal 3 Reduce the number of non-belted persons killed in traffic crashes | Enforce safety belt laws and educate public to reduce the % on non-belted persons killed in crashes from 2008 | Increased safety belt enforcement and quality educational details. | | |
| | Goal 4 Increase % of criminal patrol points earned in the District | Deter the criminal element from using roadways to promote their illegal activity by having 100% participation in the criminal patrol program from Trooper's assigned to District 9. | Increased criminal patrol points earned from 2008. | | |

Ohio State Highway Patrol Strategic Plan – OSP Districts – Annual Goals Reporting

District - **Berea District 10**

Annual Goals for Year - **2009**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct consistent with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



-----START OF YEAR-----

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| Goal Strategic Plan | Objective (Short Term Goal) | Strategy(ies) | Performance Measures | Outcome(s) | Supporting Comments |
|---|---|---|---|------------|---------------------|
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal 1 Achieve no more than the traffic safety goal in 2009 established by the 24/7 Traffic Safety Initiative | Strategy 1 Identify high crash areas and target enforcement toward reducing crashes. | Measure 1 Fatal Crashes; Enforcement Statistics, Total Crash reduction | Outcome 1 | Add'l comments 1 |
| | Goal 2 Reduce Commercial Crash Involvement | Strategy 1 Target commercial speed, following too close and aggressive driving actions. Utilize commercial enforcement MCE units to enforce Federal Regulations. | Measure 1 Related Crashes, Enforcement statistics, Special Enforcement programs and MCSAP Inspections. | Outcome 1 | Add'l comments 1 |
| | Goal 3 Maintain or reduce the 1% level of OVI related crashes. | Focus enforcement on alcohol related violations; Increase awareness/Media public education | Related crashes, Enforcement statistics | | |
| | Goal 4 Maintain Safety Belt compliance rate above 90% | Target Safety Belt enforcement, Increase awareness/media public education | Compliance Surveys, Enforcement statistics, Community and media contacts | | |
| | Goal 5 Maintain relationship with Ohio Turnpike Commission for mutual enhancement of all safety related programs | Maintain liaison with OTC Administration, Maintenance Supervisors, Toll Operation Supervisors, and Service Plaza Supervisors | Contacts | | |

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| | Goal 6 Maintain relationship with Cuyahoga County Law Enforcement Agencies to reduce traffic crashes and fatalities in the region | Conduct announced and unannounced enforcement programs in the region. Work special enforcement details with local agencies. | Fatal crash statistics and enforcement | | |
| | Goal 7 Achieve 75% participation in the Criminal Patrol Program | Organize District and Post tactical squads and temporary assignments with District 1, 2 and 3 Criminal Patrol Teams | Year end totals of approved criminal patrol points by unit with average manpower allocation for the year 2009 | | |

Ohio State Highway Patrol Strategic Plan – GHQ Offices – Annual Goals Reporting

GHQ Office - *Training, Selection and Standards*

Annual Goals for Year - *2009*



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct consistent with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



START OF YEAR

END OF YEAR

| Goal Strategic Plan | Objective Short Term Goal(s) | Strategy(ies) | Performance Measure(s) | Outcome(s) | Supporting Comments |
|---|---|---|--|------------|---------------------|
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal(s) Incorporate into training furthering of information about crash reduction methods. Enhance the knowledge and investigation techniques of the organization. | Strategy(ies) The Crash Program is to be restructured with a collaboration of Operations and Training Elements to further hone our overall organizational aptitudes in traffic crashes. Ensure that Basic and Cadet Programs address these measures, so that both urban and rural areas have knowledgeable officers working in conjunction to reach these goals. | Measure(s) Review the curriculum in Crash Investigation Training and Stops and Approaches to ensure progress and inclusion of material. Continue to utilize critical feedback to enhance these programs to make them more effective throughout the year. | Outcome(s) | Add'l comments |
| A. Increase accountability and efficiency of services through partnerships, comprehensive planning, and measurable performance standards. | Goal(s) Identify articles in the collective bargaining agreements of Units 1 & 15 that can be amended to direct the workforce towards the primary operational goal as stated | Strategy(ies) Analyze all articles of the Unit 1 & 15 contracts and determined which articles can be amended to increase the number of hours the Divisions sworn officers are "on patrol" | Measure(s) Provide timely response to field commanders, regarding labor issues to ensure optimum efficiency and level of the labor force. Comparison of patrol hours from the previous year for the months following the implementation of the collective bargaining | Outcome(s) | Add'l comments |

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| | <p>Improve the organizational communication process in an effort to increase accountability, morale and professionalism.</p> <p>Through training continue to improve professionalism of officers and their quality of reports.</p> <p>Develop a uniform reporting system to track all complaints.</p> | <p>Provide an Employee Relations Officer and team to facilitate open communication, accountability and build professional working relationships at all levels.</p> <p>Use AIs, RTRs and patrol car crash reports to identify deficiencies.</p> <p>Officers identified as having deficiencies will easily identified before they enter the disciplinary process.</p> | <p>agreement to the current year and determine if an increase in patrol has occurred.</p> <p>Monitor the number of Administrative Investigations that directly involve poor communication efforts on an internal and external basis.</p> <p>Increase individualized training.</p> <p>Review quality of patrol car crash reports. -decrease errors -increase thoroughness of reports</p> <p>Review citizen complaints related to conduct/profession alism of the officer.</p> <p>Individualized training will increase.</p> <p>Decrease AI complaint investigations due to proactive measures.</p> | | |
| | <p>Increase Professional Standards with special attention to public perception issues</p> | <p>Identify employee actions that have a direct impact on public perception of the Division</p> | <p>Identify individual training and/or discipline directed toward improving public perception</p> | | |

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| | Through training and specialized expertise realize continued reduced liability and risk for the Division, while enhancing officer safety in each venue. | Utilize training venues to address trends and issues. Ensure that training time is interactive and realistic as possible. | Increase individualized training and diversity of training venues. | | |
| B. Provide a work environment that attracts and retains a diverse group of quality applicants, rewards employee excellence, and promotes leadership through supervisory accountability. | <p>Goal(s) Provide an increased awareness and skill when communicating with a diverse workforce and community.</p> <p>Provide leadership skills for those employees who seek supervisory positions.</p> <p>Identify trends, both positive and negative, which promotes leadership or erodes supervisory accountability.</p> <p>Prepare AIU sergeants for promotional opportunities.</p> <p>Utilize a more structured system in screening potential employees that will become instructors at the Academy. Increase efficiency through cross</p> | <p>Strategy(ies) Provide a Cultural Competence training seminar & EEO training for all OSP employees.</p> <p>Provide leadership and developmental skills training for all potential supervisors to prepare them for the next level</p> <p>Use AIs to identify training needs of supervisors.</p> <p>Work with Training and Development to enhance EIP.</p> <p>Temporary assignments to field posts or other sections.</p> <p>Work with HRM in creating more interactive processes for qualifications in becoming an instructor. Breakdown traditional areas by changing readily</p> | <p>Measure(s) Effectiveness to be measured by employees performance and the performance evaluation process.</p> <p>Measure effectiveness through assessment center process and performance evaluations.</p> <p>Increase training for supervisors identified with deficiencies in AIs.</p> <p>Increase in candidates for EIP.</p> <p>Increase training for sergeants.</p> <p>Continue to use the 80 day investigator program.</p> <p>Check the level of initial abilities and proficiencies of initial selectees and compare them to our historical norms. Realize</p> | Outcome(s) | Add'l comments |

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| | <p>training, thus preparing employees for greater responsibilities in the future.</p> <p>Recruit qualified applicants for the position of trooper.</p> | <p>responsibilities. Centralize all training to one mode of access. Ensure supervisors supervise thus promoting examples for all subordinates to emulate.</p> <p>Maintain & design innovative marketing campaigns that is directed to attracting a diverse qualified applicant pool.</p> | <p>greater efficiency in all areas of training. Increase depth charts for all responsibilities, tasks and training. Ultimately enhancing harmony and developing less dependency on certain individuals.</p> <p>Commence each academy class with a composition of 25% minority and female.</p> <p>Partnerships with outside organizations/ corporations for recruiting purposes.</p> <p>Reduce the number of cadets resigning from the academy.</p> <p>When Field Recruiters are replaced conduct the necessary formalized training.</p> <p>Hold Recruiter In-service to update information given to applicants.</p> <p>Maintain on-going communications with field recruiters in and effort to keep them informed.</p> <p>Reduce the workload and time spent by the Professional Staff</p> | | |
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| | | | of the Recruitment Section maintaining records and processing applicants. | | |
| C. Reduce traffic crashes, deaths and injuries in urban areas of Ohio through effective use of personnel, equipment, and technology to meet or exceed public expectations and national standards for service delivery and organizational performance. | <p>Goal(s) Continue to provide the most technologically advanced training for students, while enhancing the versatility of our instructors and the overall interchangeability of personnel at the facility.</p> <p>Provide Classes and training for police officers and other state entities that include crash prevention.</p> | <p>Strategy(ies) Limit the number of outside instructors that draw from the field, thus increasing their effectiveness. Enhance training programs to continue to lead the way in all aspects of training that are conducted under our roof.</p> <p>Include in all training programs and courses in 2008.</p> | <p>Measure(s) Utilize and manage available resources to meet the training calendar, while being fiscally responsible and accountable.</p> <p>Track that where it was possible to include that it was disseminated.</p> | Outcome(s) | Addt'l comments |
| D. Work to improve Homeland Security by investigating and recording suspected criminal activity in a prompt, professional and efficient manner. | <p>Goal(s) Legal issues will be identified in RTRs and addressed with Legal and the Academy staff.</p> <p>Incorporate trends into training courses.</p> <p>OIS and legal issues will be addressed in In-Service in 2009 to provide greater insight into trends and initiatives.</p> | <p>Strategy(ies) Be proactive in identifying officers' understanding of search & seizure, arrests, etc.</p> <p>The 2008 information was informative with JTTF and the contact base was established, so 2009 will be the results oriented year. Greater proactive performance should be realized.</p> | <p>Measure(s) AIs for improper operations and/or arrests will decrease.</p> <p>Division liability will be minimized.</p> <p>The number of criminal incidents should be tracked to see gains, reductions in R-T-R/legal issues should be monitored simultaneously</p> | Outcome(s) | Addt'l comments |

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| | | | and greater adherence to security initiatives should be in place. | | |
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Ohio State Highway Patrol Strategic Plan – GHQ Offices – Annual Goals Reporting

GHQ Office - *Finance and Logistic Services*

Annual Goals for Year - *2009*



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



| START OF YEAR | | | | END OF YEAR | |
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| Goal Strategic Plan | Objective Short Term Goal(s) | Strategy(ies) | Performance Measure(s) | Outcome(s) | Supporting Comments |
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal(s) Provide quality equipment and services to support field operations in this endeavor. | Strategy(ies) (1) Develop, streamline, and enhance administrative processes associated with fiscal operations. (2) Utilize all available funding resources to support strategic field operations. | Measure(s) Report on all major tasks and funding utilized directly towards accomplishing this goal. | Outcome(s) | Add'l comments |
| A. Increase accountability and efficiency of services through partnerships, comprehensive planning, and measurable performance standards. | Goal(s) Goal A1 - Meet all equipment needs of the Division. Goal A2 - Continue to develop partnerships with ODOT, DAS, and other agencies, on land transfers, and equipment purchases. | Strategy(ies) Strategy A1 - Gain input on projected needs and work aggressively to meet those needs. Strategy A2 - Continue to foster relationships, network, and develop new contacts. | Measure(s) Measure A1 - Report on major purchases accomplished, especially where an innovative method was utilized. Measure A2 - Report on networking and partnership outcomes. | Outcome(s) | Add'l comments |
| B. Provide a work environment that attracts and retains a diverse group of quality applicants, rewards employee excellence, and promotes leadership through supervisory accountability. | Goal(s) Goal B1 - Through construction, acquisition, and enhancement of buildings, provide employees with an excellent workplace. | Strategy(ies) Strategy B1 - Continue to upgrade older facilities to meet operational needs, building codes, and ADA requirements, which will result in a more professional workplace. | Measure(s) Measure B1 - Monitor needs of the Division and pursue projects that are in line with achieving the goals set herein. | Outcome(s) | Add'l comments |

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| | Goal B2 - Increase leadership capability of OFLS supervisors. | Strategy B2 - In an effort to develop leadership, all first-line supervisors will attend a work-related seminar or workshop in 2008. | Measure B2 - Each first-line supervisor will be expected to attend at least one work-related seminar or workshop. | | |
| C. Reduce traffic crashes, deaths and injuries in urban areas of Ohio through effective use of personnel, equipment, and technology to meet or exceed public expectations and national standards for service delivery and organizational performance. | Goal(s) Goal C1 - Provide quality equipment utilizing new technology as it becomes available, to support field operations. | Strategy(ies) Strategy C1 - Purchasing decisions related to equipment that impact officer safety will receive top priority. | Measure(s) Measure C1 - Review equipment purchases and report on achievements and challenges. | Outcome(s) | Add'l comments |
| D. Work to improve Homeland Security by investigating and recording suspected criminal activity in a prompt, professional and efficient manner. | Goal(s) Goal D1 - Efficiently document expenses related to major incidents and investigations. | Strategy(ies) Strategy D1 - Maintain funding selections in HMS Web as needed to capture all payroll hours and expenses resulting from major incidents and investigations. Strategy D2 - Maintain a record of all equipment and maintenance expenses resulting from major incidents and investigations. | Measure(s) Measure D1 & D2 - Report on funding selection data, and all expenses resulting from major incidents and investigations. | Outcome(s) | Add'l comments |

Ohio State Highway Patrol Strategic Plan – GHQ Offices – Annual Goals Reporting

GHQ Office - *Licensing and Commercial Standards*

Annual Goals for Year - *2009*



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct consistent with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



| START OF YEAR | | | | END OF YEAR | |
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| Goal Strategic Plan | Objective Short Term Goal(s) | Strategy(ies) | Performance Measure(s) | Outcome(s) | Supporting Comments |
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal(s) | Strategy(ies) | Measure(s) | Outcome(s) | Add'l comments |
| A. Increase accountability and efficiency of services through partnerships, comprehensive planning, and measurable performance standards. | Goal(s) Maintain the State of Ohio as a model in commercial driver license initiatives. In cooperation with agencies and associations which are involved in school bus safety and transportation, enhance and promote initiatives to reduce school bus related crashes. Review all private pupil transportation providers for compliance. | Strategy(ies) Maintain liaison with governmental entities and industry leaders when developing changes in CDL regulations. Determine the future for CDL testing considering license system integrity, customer service and cost effectiveness. Educate school officials, bus drivers and mechanics in safe driving techniques and inspection of school buses for safety equipment violations. Meet with and when necessary initiate administrative actions as needed for non-compliant providers. | Measure(s) Work with FMCSA, OTA, OAPT and others in developing and conveying changes in CDL regulations. Reduction of school bus crashes within Ohio. Number of contacts with school transportation officials. Media releases regarding pupil transportation. Number of meetings or initiated administrative actions. | Outcome(s) | Add'l comments |

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| | Maintain an efficient salvage inspection program. | Continue to upgrade the salvage computer program to improve customer service as well as detect fraudulent documents and stolen vehicles | Provide training to staff in salvage inspection. Measure overall operations by cases generated out of the salvage inspection process. | | |
| B. Provide a work environment that attracts and retains a diverse group of quality applicants, rewards employee excellence, and promotes leadership through supervisory accountability. | Goal(s) Recongnize a Motor Carrier Enforcement Inspector for his/her expertise in their field. | Strategy(ies) Select the Inspector from existing personnel. | Measure(s) Select an Ohio State Patrol representative to compete on the national level for the North American Inspector Competition or receive statewide recognition. | Outcome(s) | Add'l comments |
| C. Reduce traffic crashes, deaths and injuries in urban areas of Ohio through effective use of personnel, equipment, and technology to meet or exceed public expectations and national standards for service delivery and organizational performance. | Goal(s) Provide Ohio citizens with the highest level of customer service in the area of driver testing. Provide assistance to OSP Office of Strategic Services and Legal Services in conducting the legal review. Provide guidance to districts and public in promoting vehicle safety. | Strategy(ies) Continue to develop technology, evaluate training, staffing and facility needs to improve overall customer service. Review and recommend legislative changes as needed. Encourage roadside motor vehicle inspections. Continue the inspection process in place for school buses. Work with PUCO to use Aspen for church bus inspections. Work to have the Multi-Function School Activity Bus added to state law. Conduct workshops for Pupil Transportation Providers. | Measure(s) Participate in annual DX training. Upgrade facilities as needed. Monitor the Ohio Revised Code and the Ohio Administrative Code changes. Total number of roadside inspection for 2008. Number of school bus inspections completed. Church buses entered into Aspen. If state law is updated, update administravite code. Number of workshops conducted and number of attendees. | Outcome(s) | Add'l comments |

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| | <p>Develop enforcement programs to reduce commercial vehicle related crashes.</p> <p>Using available crash and inspection data, focus on problem crash areas as they appear and focus on problem carriers.</p> <p>Improve highway safety through educational outreach programs.</p> <p>Train OSP Cadets, other law enforcement agencies on commercial vehicle safety issues.</p> | <p>Assign local Motor Carrier Enforcement units to work in the top six commercial motor vehicle involved crash counties, rural county saturation patrols, work zones, participate in Federal, multiple state, and/or multiple agency tactical squads to improve CMV safety and reduce CMV involved traffic crashes.</p> <p>Supply districts with CMV crash & inspection data as needed to assist in problem identification. Assist districts with their meeting Lifestat: 24/7 Initiative goal.</p> <p>Submit media releases, conduct speech details, provide educational materials, and distribute highway safety information targeting motorists in and around commercial motor vehicles. Attend CMV carrier safety meetings and distribute a variety of safety topics.</p> <p>Instruct CMV Enforcement to Cadet classes. Conduct one advanced CVSAFE course During 2009.</p> | <p>Reduction of commercial motor vehicle involved fatal crashes.</p> <p>Recap of enforcement programs conducted.</p> <p>Recap type of crash, inspection, and CMV data supplied to districts.</p> <p>Recap of education outreach efforts to include the type of program and number of people contacted.</p> <p>Number of cadets and police officers trained.</p> | | |
| D. Work to improve Homeland Security by investigating and recording suspected criminal activity in a prompt, professional and efficient manner. | <p>Goal(s) Remain alert on changes in criminal activity in commercial vehicles.</p> | <p>Strategy(ies) Regularly evaluate data and take action as necessary. Supply MCE units with available information or training relating to homeland security involving commercial motor vehicles.</p> | <p>Measure(s) Report on information or training supplied to MCE units in identifying and apprehending criminals using commercial motor vehicles.</p> | Outcome(s) | Add'l comments |

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Ohio State Highway Patrol Strategic Plan – GHQ Offices – Annual Goals Reporting

GHQ Office - *Investigative Services*

Annual Goals for Year - *2009*



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct consistent with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



| START OF YEAR | | | | END OF YEAR | |
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| Goal Strategic Plan | Objective Short Term Goal(s) | Strategy(ies) | Performance Measure(s) | Outcome(s) | Supporting Comments |
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal(s) Increase Patrol hours of field Posts. | Strategy(ies) Utilization of Office of Investigative Services personnel at the District and General Headquarters level to perform investigative tasks that free Post resources, enabling those resources to be allocated towards crash reduction enforcement and patrol functions. Conduct background investigations. Assist Post personnel by providing resources for investigation and/or processing of serious and fatal crash investigations. When requested by Post personnel, assist and/or adopt investigations requiring extensive investigation and follow up. | Measure(s) Number of background investigations conducted. Number of crashes where assistance was provided. Number of criminal cases where assistance was provided or the case was adopted. | Outcome(s) | Add'l comments |
| A. Increase accountability and efficiency of services through partnerships, comprehensive planning, and measurable performance standards. | Goal(s) Provide Investigative Personnel to form partnerships to increase efficiency. | Strategy(ies) Engage in partnerships to increase the capabilities and subsequent capabilities of the Office of Investigative Services. | Measure(s) Participation in the Inspector General's Task Force. Participation in | Outcome(s) | Add'l comments |

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| | | | Auto Theft Task Forces. <hr/> Participation in Crisis Negotiation incidents and training with other agencies. <hr/> Participation in Homeland Security work groups. | | |
| B. Provide a work environment that attracts and retains a diverse group of quality applicants, rewards employee excellence, and promotes leadership through supervisory accountability. | Goal(s) Provide a work environment that encourages individual development and teamwork, and recognizes individual excellence and achievement. | Strategy(ies) Utilize existing Division and Department recognition rewards to formally recognize employee excellence. Utilize the Investigator Assessment process to identify qualified candidates to provide professional services. | Measure(s) Number of recognition rewards applied for and/or received. <hr/> Number of candidates who apply for open positions within OIS. <hr/> Number of candidates that pass the assessment process. | Outcome(s) | Addt'l comments |
| C. Reduce traffic crashes, deaths and injuries in urban areas of Ohio through effective use of personnel, equipment, and technology to meet or exceed public expectations and national standards for service delivery and organizational performance. | Goal(s) Increase capabilities and efforts of Patrol personnel focusing on enforcement activities in urban areas. | Strategy(ies) Provide investigatory resources and assistance to Post personnel in SATOP, Metro and other saturation details, enabling those resources to be dedicated to increasing crash reduction enforcement and patrol time. | Measure(s) Number of SATOP, Metro and other saturation details where assistance is provided. | Outcome(s) | Addt'l comments |
| D. Work to improve Homeland Security by investigating and recording suspected criminal activity in a prompt, professional and efficient manner. | Goal(s) Provide professional law enforcement services in the field of Homeland Security. | Strategy(ies) Effectively utilize Office of Investigative Services personnel to collect, analyze and disseminate Homeland Security information and criminal intelligence. | Measure(s) Number of personnel assigned to FBI/JTTF's. <hr/> Number of | Outcome(s) | Addt'l comments |

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| | | <p>Provide enforcement personnel to assist in Homeland Security and counter terrorism activities.</p> <p>Provide personnel to participate in multi-state and national Homeland Security efforts.</p> | <p>personel assigned to the Strategic Analysis and Information Center.</p> <hr/> <p>Number of personnel assigned as DIO/TLO Officers.</p> <hr/> <p>Active participation in multi state Homeland Security consortiums.</p> <hr/> <p>Active participation in national Homeland Security efforts.</p> <hr/> <p>Number of criminal intelligence bulletins published during the 2009 calendar year.</p> <hr/> <p>Number of Homeland Security bulletins and Homeland Security Intelligence Reports generated by the Patrol.</p> | | |
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Ohio State Highway Patrol Strategic Plan – GHQ Offices – Annual Goals Reporting

GHQ Office - *Field Operations*

Annual Goals for Year - *2009*



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



| START OF YEAR | | | | END OF YEAR | |
|---|---|---|--|-------------|---------------------|
| Goal Strategic Plan | Objective Short Term Goal(s) | Strategy(ies) | Performance Measure(s) | Outcome(s) | Supporting Comments |
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal(s) January 1, 2009 three-year average is 1,284. Realize a 2% decrease in statewide traffic fatalities compared to the three-year average. | Strategy(ies) Promote and encourage specific crash reduction efforts at each individual patrol post. Individual efforts will be evaluated during the annual inspection process. | Measure(s) No more than 1,220 traffic fatalities through the end of 2009. | Outcome(s) | Add'l comments |
| A. Increase accountability and efficiency of services through partnerships, comprehensive planning, and measurable performance standards. | Goal(s) CAD enhancements will reduce field reporting. | Strategy(ies) Continue to identify and streamline administrative processes during annual inspections. Evaluate CAD input to determine effectiveness. | Measure(s) Continue to realize decreases in inspection non-compliance areas. | Outcome(s) | Add'l comments |
| B. Provide a work environment that attracts and retains a diverse group of quality applicants, rewards employee excellence, and promotes leadership through supervisory accountability. | Goal(s) Utilize the inspection process to streamline administrative processes and promote leadership development by including troopers in the process. | Strategy(ies) Continue the involving troopers in the inspection process. Continue evaluating sergeants during annual inspection and providing guidance to enhance their performance. | Measure(s) Involve three troopers at each post inspection. Troopers will not be the same ones as the previous inspection. | Outcome(s) | Add'l comments |
| C. Reduce traffic crashes, deaths and injuries in urban areas of Ohio through effective use of personnel, equipment, and technology to meet or exceed public expectations and national standards for service delivery and organizational performance. | Goal(s) Realize a decrease in urban traffic related deaths. | Strategy(ies) Utilize the motor unit and aviation section to enforcement traffic laws in urban areas. | Measure(s) Realize a decrease in urban traffic deaths from the previous year. | Outcome(s) | Add'l comments |

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| <p>D. Work to improve Homeland Security by investigating and recording suspected criminal activity in a prompt, professional and efficient manner.</p> | <p>Goal(s) Achieve an increase in professional traffic stops primarily directed toward crash reduction with an ever-present awareness of criminal activity.</p> | <p>Strategy(ies) Provide "24/7" criminal patrol guidance, information and resources to field units through the expertise and experience of the criminal patrol section. The criminal patrol commander to visit each District during the annual inspection and aid in evaluating the criminal patrol section.</p> | <p>Measure(s) Increased overall traffic stops, criminal cases, throughout the State, tracked in CAD.</p> | <p>Outcome(s)</p> | <p>Add'l comments</p> |
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Ohio State Highway Patrol Strategic Plan – GHQ Offices – Annual Goals Reporting

GHQ Office - **Strategic Services**

Annual Goals for Year - **2009**



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct consistent with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



| START OF YEAR | | | | END OF YEAR | |
|---|---|--|---|-------------|---------------------|
| Goal Strategic Plan | Objective Short Term Goal(s) | Strategy(ies) | Performance Measure(s) | Outcome(s) | Supporting Comments |
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal(s) Assist the field in achieving the 24/7 Initiative goal. Utilize Capitol Operations personnel to conduct traffic safety related speaking engagements for downtown state office workers. | Strategy(ies) Promote traffic safety, including OVI awareness, and criminal patrol successes through media interviews, Web site information, PFS programs and continued involvement in metro area initiatives. Increase number of speaking engagements regarding safety belt usage and crash causing violations. | Measure(s) Crash fatality reductions, increased PFS initiatives, and enhanced internal and external communications to promote traffic safety and criminal patrol measures. Number of speaking engagements handled along with number of persons attending. | Outcome(s) | Add'l comments |
| A. Increase accountability and efficiency of services through partnerships, comprehensive planning, and measurable performance standards. | Goal(s) Work closely with media and legislators to effectively guide legislation to positively impact the 24/7 Initiative goal. Work closely with CSRAB, OBA, and OJC officials to effectively impact Capitol Operations' contribution as it applies to safety, security and the 24/7 initiative. | Strategy(ies) Gain statewide and local level PFS private sector support. Effectively communicate changes in Ohio law in a timely and concise manner to field personnel. Introduce and monitor "Capitol Cover" program using the program using it to illustrate value of security to building management. | Measure(s) Increase private sector partners at state and local levels. Increase media and legislative contacts. Develop internal communications methods to assist field personnel in 24/7 Initiative and legislative matters. Mapping of security line checks and activity. | Outcome(s) | Add'l comments |

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| <p>B. Provide a work environment that attracts and retains a diverse group of quality applicants, rewards employee excellence, and promotes leadership through supervisory accountability.</p> | <p>Goal(s) Encourage and schedule media and legislative ride-alongs with field units/personnel. Continue assisting recruitment marketing, particularly related to under-represented demographics.</p> <p>Highlight value of Capitol Operations and encourage formal supervisor squad meetings with subordinates to increase voluntary participation through effective communication. Security specific training, formal and informal to continuously improve personnel knowledge, skills and ability.</p> | <p>Strategy(ies) Work with media and legislators to encourage media ride-alongs related to specific 24/7 Initiative elements. Assist as needed the recruitment office to positively promote careers in the Patrol.</p> <p>Increase local and statewide communication internally and externally of Capitol Operations daily activities. Quarterly or monthly formal meetings between supervisors and subordinate employees. Practical lethal - non lethal encounter training. Response to Resistance education. Education based information sharing regarding trends and events which could affect Capitol Operations.</p> | <p>Measure(s) Expand Web-based marketing for the 24/7 Initiative elements, and recruitment. Increase overall ride-along totals, and the qualified applicant pool in minority and female demographics.</p> <p>Distribution of Statehouse events. Local and Statewide correspondence distributed referencing Capitol Operations activity and events. Number of formal squad meetings conducted. Number of formal and informal practical education based training.</p> | <p>Outcome(s)</p> | <p>Add'l comments</p> |
| <p>C. Reduce traffic crashes, deaths and injuries in urban areas of Ohio through effective use of personnel, equipment, and technology to meet or exceed public expectations and national standards for service delivery and organizational performance.</p> | <p>Goal(s) Educate legislators about the elements of the 24/7 Initiative, and challenges facing the Patrol.</p> <p>Utilize Capitol Operations personnel to conduct traffic safety related speaking engagements for downtown state office workers.</p> | <p>Strategy(ies) Continue to promote the metro initiatives, and connection between professional traffic enforcement and criminal patrol successes. Promote 24/7 information on the Web site for media and public use.</p> <p>Increase number of speaking engagements regarding safety belt usage and crash causing violations.</p> | <p>Measure(s) Media interviews, Web enhancements and statistics, legislative contacts, and internal/external communications focused on the 24/7 Initiative elements.</p> <p>Number of speaking engagements handled along with</p> | <p>Outcome(s)</p> | <p>Add'l comments</p> |

| | | | number of persons attending. | | |
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| D. Work to improve Homeland Security by investigating and recording suspected criminal activity in a prompt, professional and efficient manner. | <p>Goal(s)Continue to connect traffic enforcement with homeland security through focusing on criminal patrol successes.</p> <p>Reduce criminal activity in buildings of responsibility.</p> | <p>Strategy(ies) Utilize speech details, presentations, Web, legislative meetings, and media interviews to communicate relationship between traffic enforcement, criminal patrol and terrorism prevention.</p> <p>Utilize Capitol Cover operation to maximize personnel resources in locations where criminal element is highlighted. Inter-Agency information sharing with building management. Utilize Intelligence information obtained from Investigative Services</p> | <p>Measure(s) Number of special presentations, interviews, internal/external communications tied to the relationship between traffic enforcement, criminal patrol and homeland security.</p> <p>Mapping documentation of criminal activity. Number of security meetings attended. Distribution of applicable intelligence information.</p> | Outcome(s) | Addt'l comments |

Ohio State Highway Patrol Strategic Plan – GHQ Offices – Annual Goals Reporting

GHQ Office - *Technology and Communications Services*

Annual Goals for Year - *2009*



Mission: The Ohio State Highway Patrol's mission is to protect life and property, promote traffic safety and provide professional public safety services with respect, compassion and unbiased professionalism. To carry out our mission, the Ohio State Highway Patrol will: Operate under professional standards of conduct with the constitutions of the United States and Ohio; Be responsive to the needs of the citizens of Ohio; Provide a safer environment for the public through innovative traffic safety programs; and Use a Multi-faceted education approach to provide information to the public.



| START OF YEAR | | | | END OF YEAR | |
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| Goal Strategic Plan | Objective Short Term Goal(s) | Strategy(ies) | Performance Measure(s) | Outcome(s) | Supporting Comments |
| (Primary Operational Goal) 10% Traffic Fatality Reduction in Ohio by 2011 | Goal(s) Maintain the interoperability of the MARCS statewide and develop a local back-up communications system. | <p>Strategy(ies) Enhance the features of the current system with RoIP to improve the dependability of LEERN/Inter-city local radio communications, enhancing overall officer safety through interoperability technology.</p> <p>Utilize budgeted funds to maintain and improve existing infrastructure, hardware, and software.</p> <p>Provide timely CAD training and user support to the field.</p> | <p>Measure(s) Test and implement RoIP to increase interoperability with both local and other state agencies.</p> <p>Continue to research and provide emerging technology to the field.</p> <p>Continue to work with MPO to improve the overall MARCS.</p> <p>Review and evaluate future lightbar replacement needs.</p> <p>CAD Specialists to provide training on CAD, BI-Web, and 24/7 on-call support.</p> | Outcome(s) | Add'l comments |

| A. Increase accountability and efficiency of services through partnerships, comprehensive planning, and measurable performance standards. | Goal(s) Provide accurate and timely services through long-term planning and monitoring of the system. | Strategy(ies) Complete the Operational Dispatch Program statewide. Continue to monitor daily CAD/MCT/radio operations and support through the review of Remedy help desk tickets and concerns from the field. Continue to participate in the Ohio AMBER Alert program. Assist with special initiatives such as the CART, Missing Child Alert, and Missing Adult Alert. Offer training to outside users of LEADS and conduct system audits to improve efficient use of the system. Continue to research and implement new and emerging technology in the areas of voice, data, and radio communications. | Measure(s) Bring all posts into Level 4 by mid 2009. Track unresolved DPS/MARCS Remedy tickets and ensure proper resolution. Attend AMBER Alert meetings and continue training with other agencies, assist with hosting Ohio Amber Alert Conference. Review and critique AMBER Alerts throughout the year. Conduct at least 8 "New TAC" and 8 "Basic Operator" LEADS classes. Implement topic specific training course offerings for LEADS users. Complete 40 Technical Security Audits of Agency Computer Systems connected to LEADS. Research and evaluate logging recorder technology for post applications in 2010. | Outcome(s) | Addt'l comments |
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| | | <p>Work with Stategic Services to utilize the Portal for Virtual Roll Call and the MARCS On-Line Information Manual.</p> | <p>Convert the interface between Ohio and NLETS to "XML" standards.</p> <p>Implement a Network Admission Control Appliance to better safeguard LEADS.</p> <p>Work with ODH to network new BAC instruments throughout the state.</p> <p>Purchase and install digital video recording systems in the enforcement vehicles at two posts to test a new system.</p> <p>Purchase, install, and put into production a .Net Data Center for Critical Applications.</p> <p>Expand the use of electronic reports using the MCTs.</p> <p>Dispatchers will review Virtual Roll Call and quizzes will be generated from random bank of questions.</p> <p>Division personnel will be able to use the Portal on the DPS Intranet Website to access MARCS On-Line Information Manual.</p> | | |
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| | | Support additional training on MCT use in conjunction with the 24/7 Initiative data capture. | TCS Dispatch staff will assist Strategic Services in presenting a 1 hour block of instruction on CAD/MCT and required data entry. | | |
| B. Provide a work environment that attracts and retains a diverse group of quality applicants, rewards employee excellence, and promotes leadership through supervisory accountability. | Goal(s) Provide opportunities for growth and development through advanced training. Maintain a high performing and goal-oriented team. | Strategy(ies) Expand training for technical staff and the field on MARCS/specialty equipment. Provide specialized dispatcher/electronic technician programs and training. Provide Command Vehicle deployment training per District. Provide training opportunities for the technical OSHP Systems Operations staff. | Measure(s) Schedule and provide MCT and radio training. Schedule Annual dispatcher and ET In-Service. Provide specialized in-house ET training to 1/3 of state ET workforce. Training of all DHQ's on CV operations. Offer specialized training to at least 15 members of Systems Operations to assist them in performing their unique duties more efficiently. | Outcome(s) | Add'l comments |
| C. Reduce traffic crashes, deaths and injuries in urban areas of Ohio through effective use of personnel, equipment, and technology to meet or exceed public expectations and national standards for service delivery and organizational performance. | Goal(s) Provide a stable computer infrastructure, voice/data communications, and digital in-car video at acceptable service level for Division employees. | Strategy(ies) Provide the field with installed vehicles and electronic equipment. Upgrade computer equipment to the most current technology. | Measure(s) Maintain adequate replacement car installations from Central Install for the field. Continue to replace the remaining 2 nd generation CADs with Workstation-Class Systems. | Outcome(s) | Add'l comments |

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| | | Upgrade networking equipment. | Continue to work to replace the outdated routers at MARCS/OSHP sites. | | |
| D. Work to improve Homeland Security by investigating and recording suspected criminal activity in a prompt, professional and efficient manner. | Goal(s) Ensure prompt collection and reporting of Homeland Security issues obtained through Division resources. | Strategy(ies) Monitor phones, radio, data entry in CAD, review Intelligence Reports; Continue Chempack and OLERP training with field dispatchers coordinated by the Columbus Communications Center dispatch personnel. | Measure(s) Monthly review of logs. Review of Incident Vehicle/Subject data entered in CAD and crosscheck with OIS data. Continue established training procedures at the CCC with the field dispatchers. | Outcome(s) | Add'l comments |